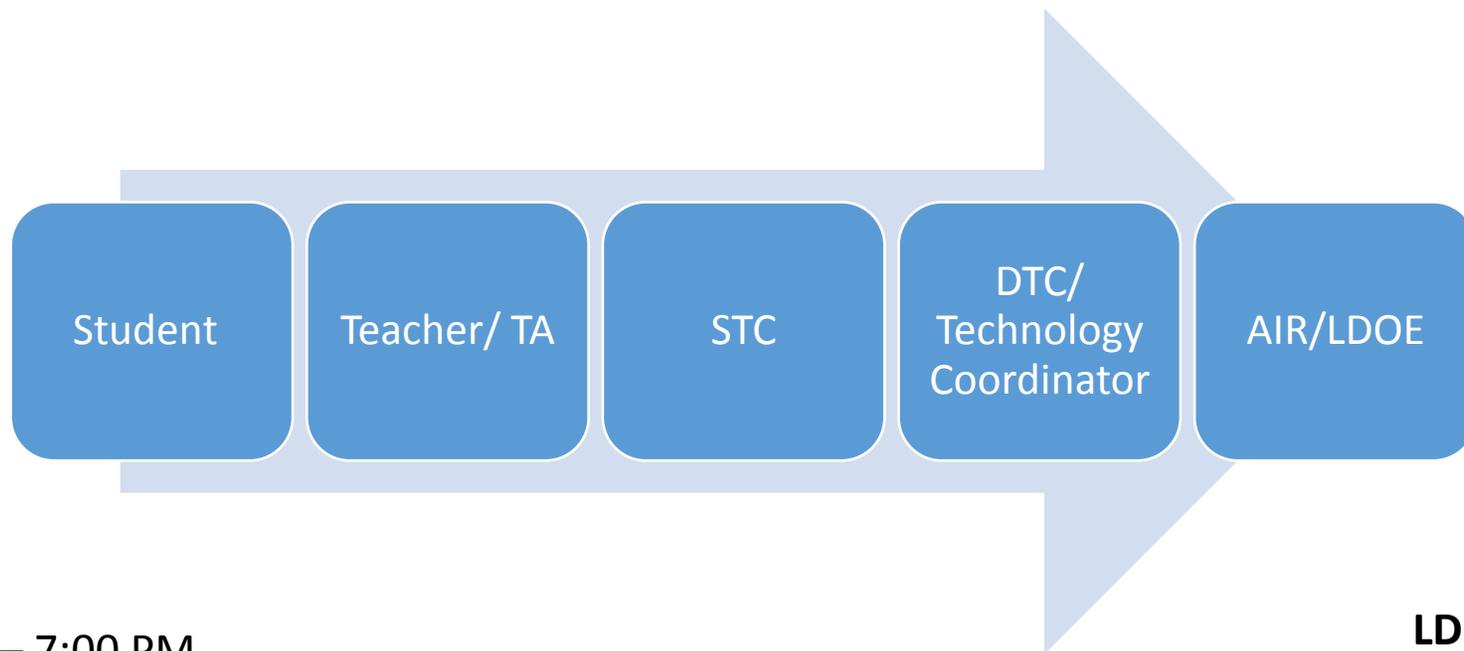


Technical Assistance for ELPT

If technical problems occur during testing, school and district staff should follow the reporting protocol presented below. Technical problems include, but are not limited to, connecting to the secure browser, the inability to load test items, or the functionality of the recording and playback functions.



AIR

7:00 AM – 7:00 PM

1-866-758-0231

laelpthelpdesk@air.org

Chat: <http://la.portal.airast.org/chat/>

LDOE

6:30 AM – 6:30 PM

1-844-268-7320

assessment@la.gov