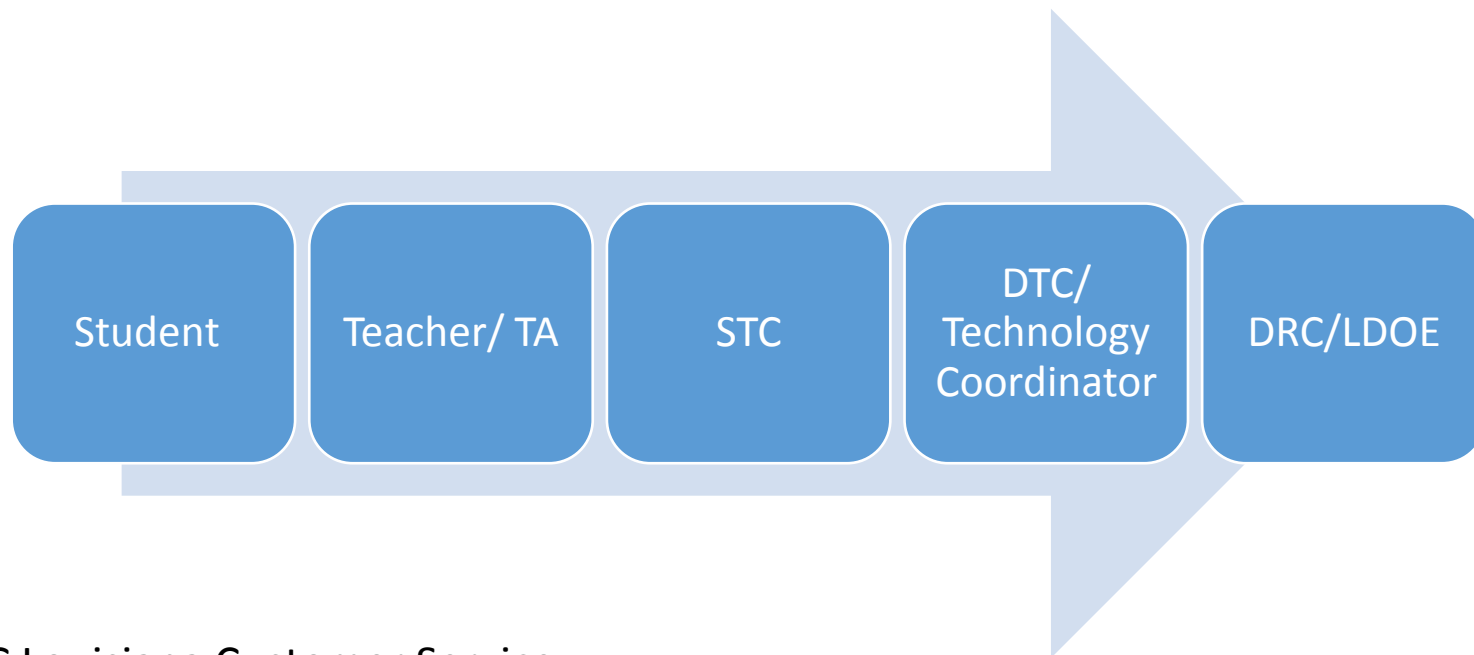


Technical Assistance for LEAP 2025 Assessments

If technical problems occur during testing, school and district staff should follow the reporting protocol presented below. Technical problems include, but are not limited to, problems connecting to INSIGHT, the inability to load test items, or missing buttons.



DRC Louisiana Customer Service
1-888-718-4836
LAHelpDesk@datarecognitioncorp.com

LDOE
1-844-268-7320
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