

- 1. What is the difference between a FAFSA submission and a FAFSA completion?** *Submitted* FAFSAs are applications that have enough student and/or parent information in each section of the application to allow the student to click the submission button. A *completed* FAFSA is an application that the Central Processing Center did not reject for any reason. If a FAFSA is *submitted* but not *complete*, the student will receive an email instructing him or her to make corrections and/or supply information. The most common reasons for an application to be rejected are missing signatures and/or incomplete financial information.
- 2. How can I find out which students completed the FAFSA?** A school system can receive student-level data of those seniors who completed the FAFSA if the district has a FAFSA agreement with LOSFA. The assigned school system representative can request this data through www.osfa.la.gov/datarequest.
- 3. What is the LOSFA FAFSA completion report, and how can I receive it?** LOSFA generates a report with student-level data of all seniors under the age of 19 who completed the FAFSA. School systems must appoint an authorized requestor in order to receive this data. The school system superintendent can appoint an authorized requestor by emailing robyn.lively@la.gov. Note: Authorized requestors must be someone at the district level, and the email must include the authorized person's name, email address, and phone number.
- 4. How often can I request a completion report?** A school system can submit a request once every two weeks.
- 5. Why is a student's name missing from the completion report?** The student may not have confirmed the high school on the FAFSA. The student can log back in, complete a correction, click confirm on the high school section, and resubmit the application.
- 6. How does my FAFSA completion rate compare to that of other schools?** LOSFA has a competition website that displays completion data by school and district. Please visit www.competetocompletela.org.
- 7. Why don't I see my high school on the data report?** A school will not appear on the report if there are fewer than five completed applications. Please email LDEFinancialAid@la.gov for more information.
- 8. Why is my FAFSA rate lower than I think it should be?** There are a few reasons your data may be lower. If your school has a large group of students 19 years and older, the USDOE and LOSFA do not include those students in their data. Place the students' "Congratulations" emails in their folder. Also, the data also has a lag time of one week, so if you recently had a FAFSA event, it can take at least two cycles to see the numbers change. Please email LDEFinancialAid@la.gov to discuss other possible reasons.
- 9. Are students on the LAA1 pathway required to complete the FAFSA?** There are [265 college programs](#) across the United States for students with intellectual disabilities. Many of these [programs offer financial aid](#). Louisiana is one of [26 states](#) with higher education institutions that offer these programs. Students in the LAA1 pathway may receive federal funds to enroll in a [comprehensive transition and postsecondary \(CTP\) program](#) and should therefore be encouraged to submit the FAFSA before exiting high school. Please visit the [Think College](#) website for more information about higher education options for people with intellectual disabilities, or email rebecca.hanberry@la.gov for more information about the programs in Louisiana.
- 10. What kind of support can the LDOE provide to my school?** The LDOE can supply data, recommend resources, answer questions, and make site visits. Please email LDEFinancialAid@la.gov to discuss these options or to reserve a date.