## Louisiana Believes

## eScholar DirectMatch September 2018 Collaborations

A copy of this presentation is located on LDOE INSIGHT under Shared Documents in folder Training and Guidance Documents/2018 September Collaborations



# Agenda

- Direct Certification
- eScholar DirectMatch
- Definition, Acronyms & Abbreviations
- DirectMatch Components
- How to login to *DirectMatch*
- DirectMatch Process Overview
- Download by Location
- How To Review Batch Information
- *DirectMatch* Implementation Plan For New Users
- 2018-19 School Year
- Frequently Asked Questions
- Who To Contact for eScholar Support
- Useful Links

#### **Direct Certification**

IN ORDER TO PARTICIPATE AND RECEIVE FUNDING IN THE USDA NATIONAL SCHOOL LUNCH PROGRAM (NSLP), DIRECT CERTIFICATION MUST BE UTILIZED. (Refer to 7 CFR 245.6)

#### **Direct Certification for the National School Lunch Program**

The Direct Certification process involves the identification of students who are directly certified as eligible for free lunch because:

- They, or any household member, receive benefits under Assistance Programs (e.g. Supplemental Nutrition Assistance Program-SNAP)
- They are designated as members of Other Source Categorically Eligible Designations (e.g. DC extended, Enrolled in Head Start or Even Start programs, migrants, runaways, homeless, foster children)
- Maintain official documentation on file
- For additional information regarding direct certification, refer to Section 2: The Basis of Eligibility in the USDA Eligibility Manual for School Meals on CNP website <u>http://cnp.doe.louisiana.gov</u>

#### eScholar DirectMatch

#### eScholar DirectMatch

The eScholar Uniq-ID<sup>®</sup> DirectMatch application (herein referred to as *DirectMatch*) is designed to quickly and accurately identify students who are eligible for free lunch as identified on the Supplemental Nutrition Assistance Program (SNAP).

Information for students enrolled in Louisiana schools can be matched against the statewide list of eligible students who are recipients of benefits through the Supplemental Nutrition Assistance Program (SNAP).

The *DirectMatch* Application has the following capabilities:

- **Supports multiple agency programs such as** the Supplemental Nutrition Assistance Program (SNAP).
- Provides multiple ways to submit student submission records
- Allows for Matching of student enrollment data against statewide SNAP recipient data.
- Allows for the Download of files containing DirectMatch decisions.
- Allows for the Review and Audit of DirectMatch decisions at any point in time.
- Allows for correcting DirectMatch decisions (Match and No Match)

#### **Definitions, Acronyms & Abbreviations**

## Definitions, Acronyms, and Abbreviations

- <u>eScholar</u> The 3<sup>rd</sup> party vendor supporting the Louisiana Secure ID System applications.
- <u>eScholar Uniq-ID®</u> The Louisiana Secure ID application used to assign unique State IDs (LASIDs) to students. <u>eUID</u> or Uniq-ID are the abbreviation used throughout the application.
- **<u>SIS</u>** LDOE Student Information System, the source system for the student enrollment data.
- <u>SPS</u> LDOE Sponsor Site System for assigning unique codes for school districts and schools.
- <u>District or (LEA)</u> Assigned by LDOE, this is the 3-digit code assigned by SPS for each Local Education Agency. LEA is the abbreviation used throughout the application.

#### Definitions, Acronyms, and Abbreviations

- <u>School/Site Code</u> Assigned by LDOE, this is the 6-digit code assigned by SPS which identifies a school within an LEA.
- <u>State ID (LASID)</u> The unique student identifier generated by the eScholar Uniq-ID<sup>®</sup> application. LASID is the abbreviation used throughout the application.
- Local ID The unique local student identifier that is created by the Local Education Agency (LEA) for each student.
- <u>SNAP</u> Supplemental Nutrition Assistance Program for eligible students who are directly certified for free lunch. **SNAP** is the abbreviation used throughout the application.
- <u>**Recipient ID**</u> This refers to the student receiving SNAP benefits and is used to link a match decision between an eScholar student enrollment record and a SNAP recipient record.

#### Definitions, Acronyms, and Abbreviations

- <u>DirectMatch</u> The Louisiana Secure ID system application used to determine matches between a student enrollment record and a SNAP recipient record.
- **Match Probability:** The probability that two student records are the same person.
- <u>Match</u> This button is available within the Near Match pages and is used to identify a match between a student enrollment record and a SNAP recipient record.
- <u>No Match</u> This button is available within the Near Match pages and is used to identify a non-match of a student enrollment record to any SNAP recipient records.
- <u>Uniq-ID Source</u> The DirectMatch application allows for the sourcing of student enrollment data from eUID to match against SNAP recipient records without the need of the State or an LEA to resubmit the student enrollment data to the DirectMatch application.
- <u>Extract Template</u> (DM Index, File Format 3.0, File Format 3.0+) Used for formatting records included in a download file of *Match* and/or *No Match* decisions.

#### **DirectMatch** Components



- **<u>BATCH</u>** Any type of student data submission to the eScholar *DirectMatch* process
- **MAIN MENU** The Main Menu icon is located in the top left corner of every page.
- <u>DASHBOARD</u> Provides users with easy access to view previously submitted batches, filter batches, find batches, and perform next actions.
  - Accessed by clicking on the Main Menu icon located in the top left corner of the page and the "Dashboard" link or by clicking the button.
- **DATA SUBMISSIONS** Provides users with the ability to initiate *DirectMatch* and data validation processes using student submission records.
  - Accessed by clicking the Main Menu icon and the "Match" link.

MATCH

• **MATCHING PROCESS** - Initiates the scoring phase of the *DirectMatch* process which utilizes an algorithm to match student submission records against the statewide list of SNAP recipients.

button.

Initiated by clicking the



**SEARCH STUDENTS** – Provides users the ability to search for students and view and edit individual DirectMatch decisions.

Accessed by clicking on the Main Menu icon \_\_\_\_ and the "Student" link.

#### **DOWNLOAD BY LOCATION**

The My Student – All or Individual school page provides users with the ability to view all or individual DirectMatch listed under the LEA code. It is accessed by clicking on the Main Menu icon and the My Student link. Refer to the section SEARCH BY STUDENT for more information

## How to Login to DirectMatch

#### How To Login To DirectMatch

To log into *DirectMatch*, a valid User ID and password is required.

- Users should contact their LEA Security Coordinator to request eScholar access
- Upon authorization by the LEA Security Coordinator, users will be provided a
  - Login URL <u>https://louisianasecureid.escholar.com/uid/login.do</u>
  - Login instructions
  - User ID and initial password which must be changed prior to the initial login.
  - Users needing assistance with User IDs or passwords should contact their LEA Security Coordinator
  - LEA Security Coordinators needing assistance should email <u>ldedata@la.gov</u>.

	LOGIN TO YOUR ACCOUNT Enter a valid Login ID/Password to continue
Login ID:	
Password:	
	CLEAR LOGIN

#### Types of DirectMatch Access

- There are 2 applications within the eScholar Louisiana Secure ID system:
  - Uniq-ID For the assignment of Louisiana Secure IDs (LASID)
  - *DirectMatch* For matching student enrollment against the statewide SNAP file
- For all eScholar applications, a valid User ID and password is required which authorizes user access to perform certain functions within the *Uniq-ID* and *DirectMatch* applications.

ACCESS	WHO ASSIGNS	ACCESS DESCRIPTION
District	LEA Security Coordinator	Both <b>Uniq-ID</b> and <b>DirectMatch</b> access
DirectMatch District	LEA Security Coordinator	Access to <b>DirectMatch</b> for <u>all schools</u> within <u>a single LEA</u>
DirectMatch School	LEA Security Coordinator	Access to <b>DirectMatch</b> for a <u>single school</u>
DirectMatch Multi-District	Contact LDEData@la.gov	Access to <b>DirectMatch</b> for schools <u>across</u> <u>multiple LEAs.</u>

#### **DirectMatch** Process Overview



#### **STEP 1**: Submit Student Data and Validate

Student data can be submitted to DirectMatch in one of 3 ways for validation:



#### **STEP 1**

#### **STEP 1**: How To Submit Student Data

After logging into *DirectMatch*, to submit student data:

- Select one of the three tabs for the type of <u>data submission</u> desired
- Select Match To = SNAP
- Click the

МАТСН

button to initiate the process.

 DirectMatch screens do not refresh automatically, so returning to the home page or clicking the BACK TO DASHBOARD button will allow you to review the current status.

			00	00supr, Jefferson School District
DirectMatch - Match				?
		JNIQUEID UPLOAD FILE ENTER ONLINE		
	Match To* :	SNAP	$\bigcirc$	)
	Location* :	0009 - Jefferson School District		
(*) Required			CLEAR	матсн

If data is sourced using UNIQUE ID, DirectMatch moves to **STEP 3.** If there is no data to source from the Uniq-ID application, you will receive an error message.

# STEP 2: Match Records

After data has been submitted and validated (STEP 1), the Matching phase (STEP 2) is initiated and 3 different results can be produced:



#### **STEP 2:** How To Match Records

- Upload File or Online Data Entry: A message "Data Validation Complete. Ready to Match" is displayed on the Dashboard
- Upload File or Online Data Entry: Selecting the scoring phase of DirectMatch

МАТСН

button will begin the

= DI	RECTMATCH									0000supr, P	leasantville School D	istrict
DirectMat	ch - Dashboard	1										?
						FIL	TER					
LOCATION					BUILDING				BATCH NUMBER			
Jefferson	School District [ 0009 ]			•								
MATCH TYPE		PROCESSING S	TAGE		FROM		то		SORT			
Al		Ready to Mate	h	•	12/01/2016		03/01/2017		Match Date Desc		FILTER RESULTS	
MATCH TO	MATCH DATE	INPUT TYPE	BATCH	LOCATION	BUILDING	STATUS		RECORD	EXTRACT TEMPLATE	NEXT ACTION		
MEDICAID	01/17/2017 14:19	UID	1498	0009	0102	Data Validation Co Match	omplete. Ready to	60585 of 1	21220	MAT	СН	2
SNAP	01/16/2017 13:21	UID	1476	0009	0000	Data Validation Co Match	omplete. Ready to	122048 of 123935		MAT	СН	Q
Displaying 1 -	2 of 2				<< FIRST S	PREV PAGE 1 OF	1 NEXT> LAST:					

#### **STEP 3**: Resolve Near Matches

After the Matching phase has been completed (STEP 2), the Resolve Near Match phase is initiated and the user must compare a list of student submission records to similar SNAP records to make a match or no match decision.



#### **STEP 3:** How To Resolve Near Matches

#### When resolving a Near Match, a user is simply answering the question:

- Is this student the same student as one of the SNAP records displayed ?
- Is this student not a match to any of the SNAP records displayed ?
- Can I make a decision at this time ?
- When making a decision, a user should review the student submission record and the SNAP near match record carefully to make an accurate decision.
- If a decision cannot be made right away for a specific record, a user can continue to review other records.
- A decision must be made for all records. If further research must be done in order to make a decision, when a user logs back into DirectMatch, they can simply return to the *Dashboard* page and select the batch they were working on to pickup where they left off.
- Near match decisions can be made from the following pages in *DirectMatch*:
  - <u>Resolve Near Match page</u>
  - <u>Compare Near Match page</u>

## **STEP 3:** How To Resolve Near Matches *Resolve Near Match page*

If additional information is needed about a student, clicking the hyperlinked *Last Name* or *First Name* field will navigate to the *Compare Near Match* page

• On the *Compare Near Match* page, additional details will be displayed about the submission record and the SNAP near match record.

DirectMatch - I	Resolve Near	Match - Batch	n 1546									?
-				studios	FRECORD TO REVI	EVI AND SELEC						
Ayber	Patter sussel. Daniella	MODLE MAIN	ALTERNATE LAST NAM	4	survix	DATE OF BUILT 06/02/1987		GENOER MALE	L00000	801.0MG 0101	LOCAL ID 458371562197	- Student record
				HEAR	MARCHER / DUPU	CATEE FOUND						-
LAST NAME	PROFESSION	MICOLE NAME	ALTERNATE LAST NAME	sarra	LARE OF BRIDE	opines	LOCADOR	i jandensi	LOCAL U	CAME INFORMED	MATCH PROSABILITY	- SNAP record
O ANDAN	Daniella	$\supset$			05/02/2004	MALE	0009	0101		312853348445	93 INEAR MATCHI	
0-0-0						1						

Louisiana Believes All screenshots provided were produced using demonstration data.

#### DirectMatch - Compare Near Match - Batch 1546

					JI
	DANIELLA A	YBAR (SUBMISSION)			
- 54	GENDER: FEMALE	DATE OF BIRTH:	LOCAL ID: A05968	SSN: 874-65-6663	
		06/02/1987			IN
матен					
SCORE	DANIELLA A	T DAR (095812345)			Car
	GENDER: FEMALE	DATE OF BIRTH:	LOCAL ID:	SSN: NOT PRESENT	COI
		06/02/2004			
J	COMPARE RECORDS	een the submission record and	the master record are h	ighlighted	• (
++	EIELDS	CURNISSION RECOR		AD INDEX RECORD	- (
	FIELDS	SUBMISSION RECOR	KU SN	ECIPIENT ID: 095812345)	i
-	FIRST NAME	DANIELLA	DA		
-		AVEAR		EAR	ł
-					
-	MIDDLE NAME		$\rightarrow$ $-$		1
-	STUDENT_NAME _SUFFIX				
_	PREVIOUS_LAST_NAME	AYBAR			
	DATE OF BIRTH	06/02/1987	06/	02/2004	
-	GENDER	FEMALE	NE NE	MALE	<b>x</b>
	SSN	874-65-6663	NO	TPRESENT	
-	ETHNICITY INDICATOR				
	RACE ETHNICITY	Asian/Pacific Islander			$\sim$
-	DISTRICT CODE	WIA			
		WIA001			$\sim$
-		WIAGO			$\setminus$
	GRADE_LEVEL	KINDERGARTEN			
	SOURCE_SIS_CODE	SIS			
	LOCAL_STUDENT_ID	A05968			
	STATE_STUDENT_ID	0123456789			
	RECIPIENT ID	NOT PRESENT	31	2853348446	BO
-	ADDRESS 1	7494 CLEAR ANCHOR	R STREET 749	94 CLEAR ANCHOR STREET	
-	ADDRESS 2	SAN FRANCISCO	SA	N FRANCISCO	
-	STATE	MA		1 100000	$\sim$
-	ZIP	02364	023	364	`
-	CDF 5				
	HOUSEHOLD SSN		XX	X-XX-X000X	
	HOUSEHOLD NAME		MA	ARY AYBAR	
	SNAP FILE DATE	N/A			
	COMMENTS				
	MATCH NOTES	(NEAR MATCH)			

## **STEP 3:** How To Resolve Near Matches (cont.) Compare Near Match page

 Continuing to review additional information about the student may be necessary to make a match or no match decision.

#### TOP <u>rows</u> display:

- Match Score
- Student submission data
- SNAP near match data

#### BOTTOM <u>columns</u> display:

- Fields from the SNAP near match record
- Fields from the student submission record

Louisiana Believes

All screenshots provided were produced using demonstration data.

## **STEP 3:** How To Resolve Near Matches (*cont.*) *Compare Near Match page – MATCH* decision



#### To make a **MATCH** decision from this page:

- Select the MATCH button
- A message will be displayed "Are you sure the selected student is your student ?"
- Select OK

other records

A message will be displayed

ID successfully assigned - A match was found. [Unique ID: xx-xxxx-xxxx]

 Use the SELECT ANOTHER RECORD button to return to the List Near Match page to continue a review of

All screenshots provided were produced using demonstration data.

## STEP 3: How To Resolve Near Matches (cont.) CANCEL Record

If a decision cannot be made as to whether a student submission record matches a SNAP near match record, a user may decide to **cancel** the record under review:

• A match/no match decision will not be made.

CANCEL RECORD

- Canceling a record removes the record from the near match list
- The record will need to be resubmitted to *DirectMatch* at a later time for a match/no match decision.
- To cancel a student submission record from the *Resolve Near Match* page or the *Compare Near Match* page,
  - Select the

button

- A message will be displayed "Are you sure you want to cancel the student?
- Select Cancel
- A message will be displayed
   Warning Student Record Canceled. No ID will be assigned.
- DirectMatch will navigate back to the List Near Match page



After the Resolve Near Match phase has been completed (STEP 3), the user can download match results files.



## **STEP 4:** How To Download Results Dashboard page

- A decision must be made about all student submission records listed on the *Resolve Near Match* page before a match results file can be downloaded.
- Once the Match phase (STEP 3) and Resolve Near Match phase (STEP 4) have been completed for a student submission file (batch). A status of *"Match Completed"* will be displayed on the *Dashboard* page

	RECTMATCH								00	00supr, Jefferson	School District
DirectMat	ch - Dashboard										?
						FILT	ER				
LOCATION				BUILDING				BATCH NUMBER			
Jefferson	School District [0009]		•								
MATCH TYPE	E	PROCESSING STAGE		FROM			то	SORT			
All		Download Matches	•	12/01/20	16		03/01/2017	Match Date Desc	-	FILTER RES	ULTS
MATCH TO	MATCH DATE	INPUT TYPE	BATCH INFO	LOCATION	BUILDING	STATU S	RECORD	EXTRACT TEMPLATE	NEXT ACTION		
SNAP	02/01/2017 09:34	File	1341	0009	0000	Match Co	empleted 1 of 1	DM Index	DO	WNLOAD	Ø

# **STEP 4:** How To Download Results *Extract Templates for Download files*

To download the results from the **Dashboard** page select the

DOWNLOAD

button and choose one of the 3 extract templates:

Extract	Output File Includes
DM Index * Default layout	<ul> <li>This file can be used to upload to local Food Service systems.</li> <li>Each record in this extract includes certain fields from the student's data submission record with certain fields populated by eScholar + (PLUS)</li> <li>For a MATCH: The 23 fields from the SNAP record</li> <li>For a NO MATCH: "No Match – No DM Index record available for extract" message.</li> </ul>
File Format 3.0	This file can be used to <b>load to the local student information system.</b> Contains a header record, trailer record and each detail record includes all of the fields from the student's data submission record with certain fields populated by eScholar.
File Format 3.0+	<ul> <li>This file can be used for Food and Nutrition audits.</li> <li>Contains a header record, trailer record and each detail record includes the fields from the student's data submission record with certain fields populated by eScholar + (PLUS)</li> <li>For a MATCH: The 23 fields from the SNAP record</li> <li>For a NO MATCH: "No Match – No DM Index record available for extract" message.</li> </ul>

## **STEP 4:** How To Download Results *Download Options*

Other options are available when downloading a file by selecting the OPTIONS button next to

the DOWNLOAD

button

This will allow for the download of different types of match results files for each batch:

- MATCH / NO MATCH Include records for all students having either a MATCH decision or a NO MATCH decision.
- **CANCELED** Include records for students that were canceled because the User was unable to make a SNAP match decision. These students must be resubmitted to *DirectMatch* at a later time.
- MATCH Includes records for students having a MATCH decision *This is the default*
- NO MATCH Includes records for students having a NO MATCH decision

## **Download by Location**

#### **Download by Location**

**DOWNLOAD BY LOCATION** - Displays SNAP Match information for all schools or Individual schools under one LEA.



#### **How To Review BATCH Information**

## How To Review Information For A Batch STATISTICS

Selecting the **STATISTICS** tab will display where submission records in a specific batch are within the *DirectMatch* process.

atch Information: Batch 1298								
STATISTICS	PROCESSING	DOWNLOADS	GEI	NERAL				
MATCH / NO MATCH								
Match				2711				
No Match				121139				
CANCELED								
Canceled - During data valid	ation stage			6				
READY TO RESOLVE NEAR MATCHES								
Near Match pending resolution	on			73				

CLOSE WINDOW

## How To Review Information For A Batch PROCESSING

Selecting the **PROCESSING** tab will display a timeline of each step in the *DirectMatch* process.

Batch Information: Batch 1298								
STATISTICS	PROCESSING DOWNLOADS	GENERAL						
PROCESSING STAGE	DATE							
Validation Started	01/27/2017 06:46:07 PM							
Validation Completed	01/27/2017 07:49:04 PM							
Direct Match Started	01/27/2017 08:28:05 PM							
Direct Match Completed	01/27/2017 10:19:26 PM							

CLOSE WINDOW

## How To Review Information For A Batch DOWNLOADS

Selecting the **DOWNLOADS** tab will display information about who downloaded extract files for a specific batch and when each download occurred. Each time a download file is created for a particular batch, a new entry will appear in the list.



#### How To Review Information For A Batch GENERAL

Selecting the **GENERAL** tab will display basic information about a specific batch.

Bato	h Information: Bate	ch 1298		
<b>+</b>	STATISTICS	PROCESSI NG	DOWNLOADS	GENERAL
	BATCH NUMBER	1298		
	SUBMISSION TYPE	UID		
	BATCH STATUS	Near Matches	/ Duplicates Found	
	LEA CODE	009		
	SCHOOL/SITE CODE	009010		
	EXTRACT DATE	N/A		
	EXTRACT FILE	DirectMatch		
	TRANSMISSION ID	N/A		
	CREATION USER ID	Jklsdiop11		
	CREATION DATE	01/27/2017		
	TOTAL RECORDS	123929		
	RECORD DELIMITER	0x2C		
	HEADER DELIMITER	0x09		
	FILE VERSION	3.0		
	SOURCE SYSTEM	SIS		

CLOSE WINDOW

- X 1. Collaborate with the LEA Superintendent, School Food Supervisors, Security Coordinator and Data Coordinator to review/identify user access and to authorize staff responsible for accessing Uniq-ID (for assigning and maintaining Louisiana Secure IDs) and DirectMatch (for identifying students directly certified for free lunch). User access types for the LEA include:
  - Uniq-ID only access
  - DirectMatch District access
  - Uniq-ID and DirectMatch access
  - 2. Download DirectMatch training materials posted on <u>CNP website</u>
    - 2018-19 DirectMatch User Guide
    - 2018-19 DirectMatch Training Module
    - 2018-19 DirectMatch SNAP Monthly Update Schedule
    - <u>DirectMatch Batch Log</u>

Х

- 3. Participate in *DirectMatch* statewide user training.
  - Review training materials
  - Attend Data Manager training as scheduled <a href="https://ldoe.zoom.us/j/807129966">https://ldoe.zoom.us/j/807129966</a>
  - Should have a valid eScholar User ID and password (Contact your LEA Security Coordinator or <u>SystemSupport@la.gov</u>)
  - Must be able to login successfully (Please test your eScholar login upon receipt of your UserID and password).
- Х

Х

- 4. After the training session, users will run *DirectMatch* for their initial data submission for the 2018-19 school year and then download the results.
  - <u>https://louisianasecureid.escholar.com/login.do</u>
  - Publics/Charters: For the initial submission, *DirectMatch* will pull data directly from the eScholar *Uniq-ID* System for matching against the June statewide SNAP file.
  - Nonpublics: For all submissions must create a batch upload file of student information. Refer to upload file layout in *2018-19 DirectMatch* User Guide

- 5. For other submissions throughout the 2018-19 school year, procedures should be developed for processing monthly SNAP updates.
  - SNAP files are available monthly (June 2018 through May 2019). Refer to <u>2018-19</u> <u>DirectMatch SNAP Update Monthly Schedule</u>
  - Publics/Charters *DirectMatch* data submissions can be submitted in 3 ways:
    - Sourced from Uniq-ID
    - Batch file upload (Requires <u>v3.0 file layout</u>)
    - Entered online 1 student at a time
  - Nonpublics who do not submit data to eScholar Uniq-ID can submit data by creating and uploading batch files of student data (Requires <u>v3.0 file layout</u>)
  - Maintain a log of all batches processed. LEAs may find the <u>DirectMatch Batch Log</u> useful.
  - Download files of SNAP match results can be requested for:
    - Loading to local Food Service Systems
    - Loading to local Student Information Systems or
    - Updating each student's lunch status manually in all systems (Food service or SIS).

Х

6. To remain abreast of all updates for NSLP and direct certification:

- Food Service Supervisors should review bulletins posted to the <u>CNP website</u>.
- Data Coordinators and Managers should access the <u>LDOE INSIGHT</u> <u>Coordinator Portal</u> for any announcements or other data submission information.
- 7. NSLP Direct Certification Documentation and Administrative Review procedures
  - LEAs should maintain a *DirectMatch Batch Log* of data submissions
  - During Administrative Review the LEAs may find this documentation useful.
  - A Statistics page for each batch (accessed via eScholar) will be printed for review. All back-up data can be accessed via eScholar.



Х

Х

8. CEP reporting for USDA is documented on <u>CNP website</u> under School Food Service Resources heading CEP.

• LDOE Food and Nutrition staff will verify number of directly certified students reported for Base year used for accurate claiming percentages

#### 2018-19 School Year

#### 2018-19 School Year

- LEA staff with Uniq-ID responsibilities should submit student enrollment to eScholar for Unique ID (LASID) Assignment for Ending School Year=2019
- LEA staff with DirectMatch responsibilities should run *DirectMatch* monthly to get updated SNAP data (usually loaded by the 15<sup>th</sup> of each month). Refer to <u>2018-19 SNAP</u> <u>Monthly Update Schedule</u>.
  - Make MATCH / NO MATCH decisions for new students
  - Make MATCH / NO MATCH decisions for students who previously had a NO MATCH decision for possible lunch status changes
  - Download *DirectMatch* extract files
  - Load *DirectMatch* extract files into local Food service systems and/or local student information systems
- LEA staff (Publics/Charters) with Student Information System (SIS) responsibilities should report lunch status to SIS for all 2018-19 data collection periods
  - October 1 MFP
  - October 1 CLASS
  - February 1 MFP
  - EOY

#### 2018-19 Initial Sourcing from Uniq-ID

For your <u>initial DirectMatch</u> run for the 2018-19 school year, **all students** will be sourced from Uniq-ID to DirectMatch.

EXAMPLE			Batch:	51,627		Submission Record Count: 2245				
STA	TUS	MATCH TO	MATCH DATE	INPUT TYPE	BATCH #	LEA CODE	SCHOOL/SITE CODE	STATUS RECORD COUNT	TOTAL	
0	Match / No Match	SNAP	10/27/17 11:33	UID	51627	025	LEA	2189	2245	
0	Match	SNAP	10/27/17 11:33	UID	51627	025	LEA	814	2245	
•	No Match	SNAP	10/27/17 11:33	UID	51627	025	LEA	1375	2245	
0	Ready to Resolve Near Matches	SNAP	10/27/17 11:33	UID	51627	025	LEA	56	2245	

#### 2018-19 Subsequent Sourcing From Uniq-ID

For **<u>subsequent runs</u>** of DirectMatch only the students who have not been previously matched (from a prior run) will be sourced from Uniq-ID to DirectMatch.

	EXAMPLE:	Ba	tch: <b>51628</b>	8	Sub	missio	n Record Co	ount: <b>1385</b>	
STA	TUS	MATCH TO	MATCH DATE	INPUT TYPE	BATCH #	LEA CODE	SCHOOL/SITE CODE	STATUS RECORD COUNT	T TOTAL
0	Match / No Match	SNAP	10/27/17 11:57	UID	51628	025	LEA	1375	1385
•	No Match	SNAP	10/27/17 11:57	UID	51628	025	LEA	1375	1385
0	Ready to Resolve Near Matches	SNAP	10/27/17 11:57	UID	51628	025	LEA	10	1385

#### DirectMatch Batch Log

#### DirectMatch Batch Log

_			
	00	-	
		•	-

LEA Name:

\* Required Information

•	•	•	From DirectMatch		After Near Match Resolution				
Submission DATE	BATCH Number	Description of Batch	Student Records	MATCH	NO MATCH	NEAR MATCH	MATCH	NO MATCH	CANCELED
7/18/17	54301	All students were sourced from Uniq-ID	364	5	146	213	159	200	5
7/19/17	54302	5 students canceled from batch 54301	5	3	1	1	3	2	0

Submitted by:

#### Louisiana Believes

#### Posted on CNP website or LEADS Portal

#### 2018-19 SNAP Monthly Update Schedule

#### 2018-19 SNAP Monthly Update Schedule

The following are the 2018-19 dates of availability for processing the prior month SNAP updates loaded to eScholar DirectMatch.

SNAP Direct Certification	Projected Availability Dates	ACTUAL Date SNAP file was
June 30, 2018	Friday, July 20, 2018	Wednesday, July 18, 2018
July 31, 2018	Wednesday, August 15, 2018	Friday, August 10, 2018
August 31, 2018	Friday, September 14, 2018	
September 30, 2018	Monday, October 15, 2018	
October 31, 2018	Thursday, November 15, 2018	
November 30, 2018	Friday, December 14, 2018	
December 31, 2018	Tuesday, January 15, 2019	
January 31, 2019	Friday, February 15, 2019	
February 28, 2019	Friday, March 15, 2019	
March 31, 2019	Monday, April 15, 2019	
April 30, 2019	Wednesday, May 15, 2019	
May 31, 2019	Friday, June 14, 2019	

#### DirectMatch SNAP Update Notifications

- It is important to run DirectMatch **monthly** for SNAP updates
- When updates are available, Email notifications are sent to all subscribers
- To subscribe, please refer to the instructions listed in the <u>CNP Registration</u> for SNAP Update Notifications document posted on the <u>LEADS Portal</u>.

Louisiana Department of Education Division of Nutrition Support						
New Information Posted to the CNP Website						
Greetings,						
You have received this email because either you have requested or someone has forw	varded this email to you.					
Subscribers can find instructions for managing these email alerts at the bottom of this	message.					
<u>SFS-18-20 November 30th SNAP Updates are Available.pdf</u> <u>SFS-18-21 CNP Website offline.pdf</u> <u>SFS-18-22 WEBINAR - Regulatory Action entitled Food Crediting in Child Nutreentity SFS-18-22 WEBINAR - Regulatory Action entitled Food Crediting in Child Nutreentity Action entity Action entitled Food Crediting in Child Nutreentity Action entity Action entitled Food Creditin</u>	rition Programs - Request for Information.pdf					

#### **Frequently Asked Questions**

- 1. Who is responsible for accessing eScholar DirectMatch and what are the access types?
  - A decision must be made at the LEA level by collaborating with your Superintendent, Security Coordinator, Food Service Supervisor and Data Coordinator to determine the access types and responsibility for running the Uniq-ID and DirectMatch applications.
- 2. How do I get an eScholar User ID/Password?
  - Publics/Charters contact your LEA Security Coordinator
  - Nonpublics contact <u>Nonpublicschools@la.gov</u>
  - Security Coordinators who need assistance should email <u>ldedata@la.gov</u>
- 3. When logged in, will I get logged out after a certain time?
  - Yes, there is an idle time limit before getting logged off of eScholar.
  - A user can simply log back in to resume their processing.
  - Logging in or out does not effect the batch validation time or process.

- 4. How often should DirectMatch be run?
  - Can be run as needed for individual students (e.g. new students)
  - Must be run monthly for all students with a previous NO MATCH decision in order to get updated results based on the most current SNAP file loaded monthly to DirectMatch. Refer to <u>2018-19 SNAP Monthly Update Schedule</u>.
- 5. We are a nonpublic school and we don't currently use eScholar, how can we get SNAP match extract files?
  - A batch upload file can be created using <u>eScholar file format v 3.0</u> and submitted to *DirectMatch*.
  - If you or your vendor need a copy of the file layout, please email us at <u>SystemSupport@la.gov</u>
- 6. How long will submission files and match results be available in eScholar?
  - > At a minimum all batches will be available for the entire school year
  - A Batch Update Log should be maintained by the LEA.

- 7. How can I get notification when the SNAP file is available?
  - In order to get notification you must register on CNP website cnp.doe.lousiana.gov
  - Please refer to the instructions listed in the <u>CNP Registration for SNAP Update</u> <u>Notifications</u> document.



- 8. What happens if I miss a month running DirectMatch?
  - If you miss running DirectMatch for a previous month, you should run DirectMatch as soon as possible. You will not be able to go back and run for a prior month only. You would be running against all of the months that have been loaded to DirectMatch to date. For example if you run DirectMatch on September 20<sup>th</sup>, for the first time, you would be matching against the June, July, and August SNAP files.
- 9. Who can I contact for assistance with formatting my DirectMatch batch upload file?
  - Contact <u>louisianasecureID@escholar.com</u> for assistance.
- 10. Do I need to resolve the same near matches each time I run DirectMatch?
  - If you are uploading a batch file, you must resolve all near matches each time the students are submitted to DirectMatch.
  - If you are sourcing data from Uniq-ID to DirectMatch, only the students who were a prior <u>NO MATCH will be sourced to DirectMatch</u>. If a student was previously a MATCH, this student will not be sourced and you will not have to resolve a near match for the student.

#### Who To Contact for eScholar Support

Who to Contact for Support	For assistance with:
Brandy.Gros@la.gov	<ul> <li>Uniq-ID or DirectMatch general questions</li> </ul>
	<ul> <li>eScholar User Access and Role Based Questions</li> </ul>
SystemSupport@la.gov	<ul> <li>Split a Shared LASID or Retire a Duplicate LASID</li> </ul>
LouisianaSecureID@escholar.com	<ul> <li>eScholar FTP/Credentials folders</li> </ul>
	<ul> <li>Software bugs (system outage, security issues etc.)</li> </ul>
	<ul> <li>Administrative functions such as system settings and</li> </ul>
	configurations
	<ul> <li>File Format/Upload Questions</li> </ul>
	<ul> <li>Requests for utilizing web services</li> </ul>
LEA Security Coordinator	<ul> <li>If you are a new user needing access</li> </ul>
	<ul> <li>If you need to change your eScholar login/password</li> </ul>
LDEData@la.gov	<ul> <li>Security Coordinators needing credentials or</li> </ul>
	assistance provisioning users in your LEA



- CNP website <a href="http://cnp.doe.louisiana.gov">http://cnp.doe.louisiana.gov</a>
- eScholar website <a href="https://louisianasecureid.escholar.com/uid/login.do">https://louisianasecureid.escholar.com/uid/login.do</a>
- LDOE INSIGHT:

https://insight.doe.louisiana.gov/coordinators/SitePages/Dashboard.aspx

- Eligibility Manual for School Meals (Dated June 29, 2017) <u>https://bit.ly/2J8p8Ux</u>
- Direct Certification Resources

http://cnp.doe.louisiana.gov > Memos/Resources/School Food Service (page 3)



## Questions ?

For Assistance contact:

Brandy Gros <u>Brandy.Gros@la.gov</u> - or -<u>SystemSupport@la.gov</u>