

Personalized education starts at eScholar



Louisiana Secure ID Training for End Users

A copy of this presentation is located on LDOE INSIGHT under Shared Documents in folder Training and Guidance Documents/2018 September Collaborations

Louisiana Secure ID End User Training: Agenda

- Introduction and Brief Policy Review
- Louisiana Secure ID Overview
- Matching Process Overview
- ID Assignment
- Near Match Resolution
- System Tools
- Support and Resources



Act 837 Overview

What does the law say?

- Act 837 required the Department to create a unique statewide student identifier system by May 1, 2015.
- Each LEA must have assigned a Louisiana Secure ID to all students enrolled in public elementary or secondary schools by June 1, 2015.

What does this mean for the Department and LEAs?

- After June 1, 2015 any data sharing between the Department and LEAs must utilize unique student identifiers in place of social security numbers.
- LEAs assumed a new area of responsibility for assigning and maintaining unique student identifiers.



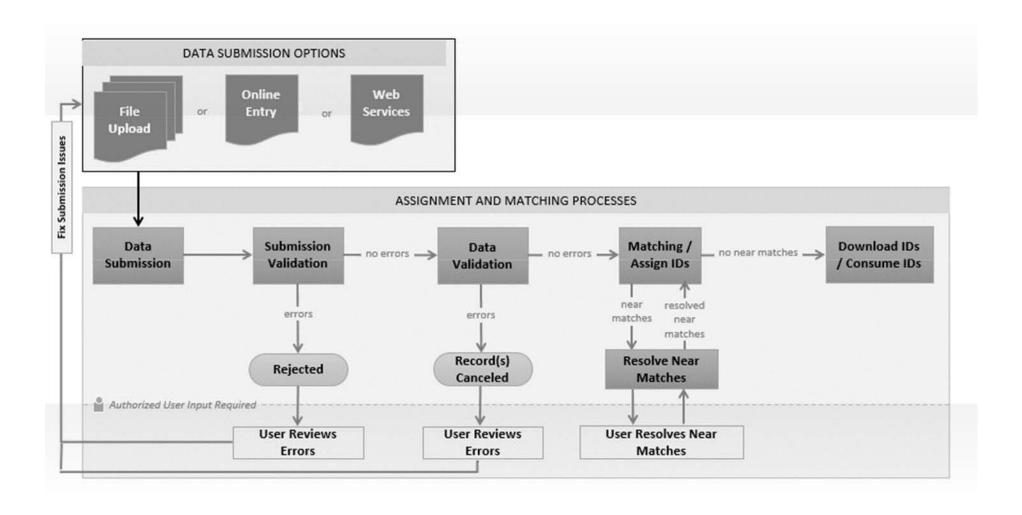
Louisiana Secure ID ID Assignment and Matching Process Overview

What Does Louisiana Secure ID do?

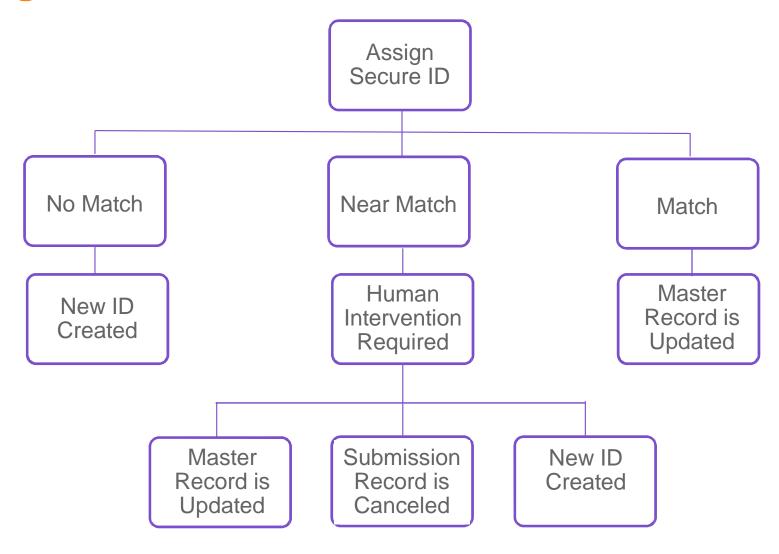
- Creates and assigns new IDs for students who do not have one.
- Finds an existing ID for students who already have one.
- "Assigns" a new or existing ID to a student record in an output file, so it can be consumed by data other systems.



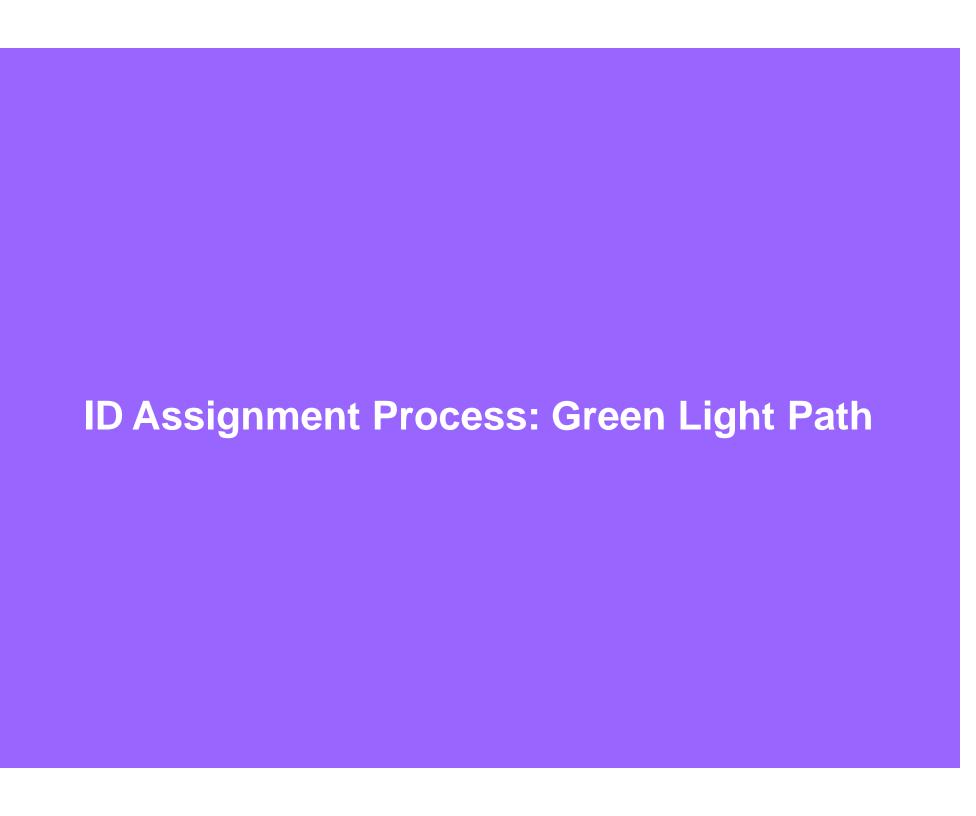
ID Assignment Process: Overview



Assign Secure ID: Possible Outcomes

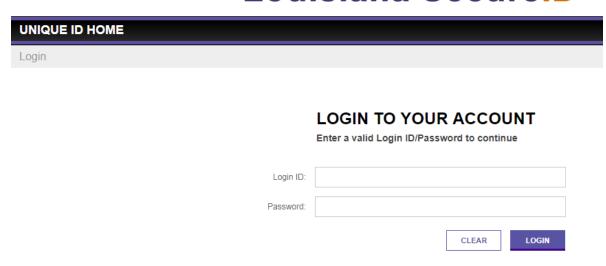






Access the Application

Louisiana SecureID

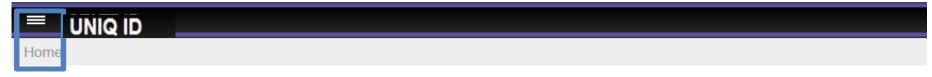


- URL: https://LouisianaSecureID.eScholar.com
- Recommended Browsers:
 - IE11, Google Chrome, Firefox
- Supply login ID and password.
- Do not request that browser save your login information.



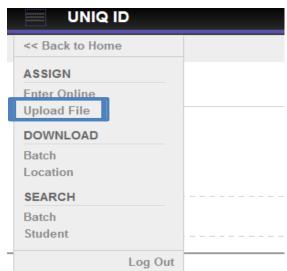
UID Home Page and Upload Batch File



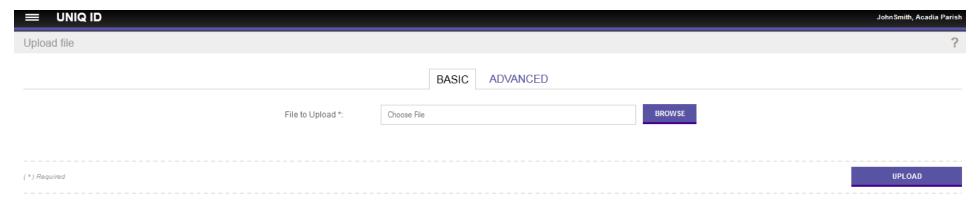


Use the menu icon to expose the drop down menu.

Select Upload File from the menu.



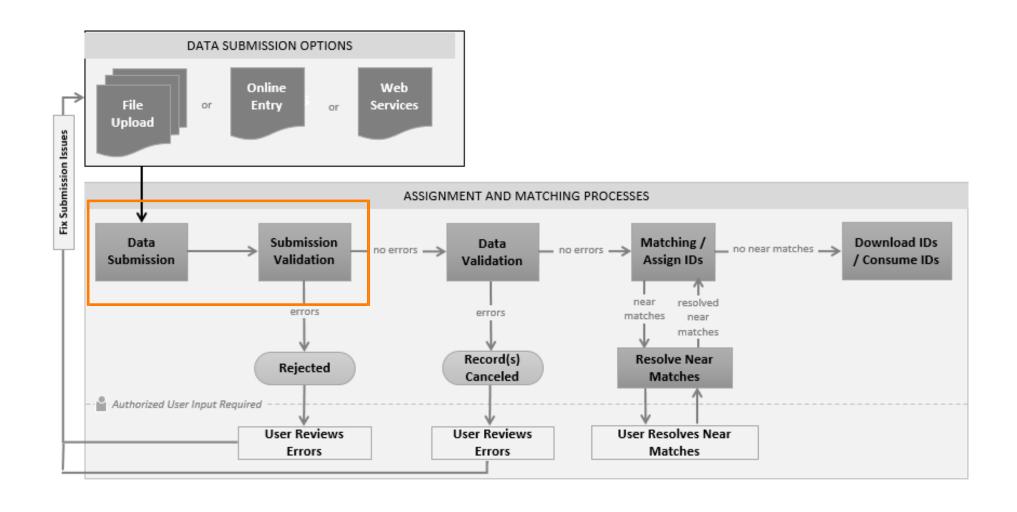
Basic and Advanced Upload



• The Louisiana default upload type is Basic and requires a header and trailer record.



ID Assignment Process



File Validation

- System performs a review of the format & layout for the submitted batch file.
- The submitted batch file is compared to the Student Batch File v3.0 required format.
- The results of the validation are either *File Upload Failure* or *File Upload Success*.
- Files that fail file validation are rejected by the system and will need to be resubmitted by the user after the errors have been corrected.
- Filenames can contain upper/lower case alphanumeric characters, periods, underscores or hyphens.
- No spaces or special characters.



File Validation: Basic Format

- Header Record: TH
- Detail Record: ID
- Trailer Record: TT
 - **no empty spaces or data after last trailer column**

```
File Edit Format View Help

[TH 04/06/2015 09:04:59 1234567890 2.1 delimiter=0X2C source=SIS qualifier= batch_indicator=D

ID,001001, Adams, Michelle, Ann, F,03/15/2001,08,975758454, NNNYNN,001,2015,,20510,GUID,12 Main St,New Orleans,LA,70112,,,,
ID,001001, Agile, Sophie, Ann, F,05/10/2002,07,798575, NNNNNY,001,2015,,58176,GUID,20 Main St,New Orleans,LA,70112,,,,
ID,001001, Roberts, Hunter, John, M,11/25/1998,08,998475, NNNNNY,001,2015,,45608,GUID,50 State St,Baton Rouge,LA,70801,,,,
ID,001014, Johnson, Jack, Matt, M,05/05/2006,03,847575, NNNNNY,001,2015,49105,GUID,10 State St,Baton Rouge,LA,70801,,,,,
ID,001014, Johnson, Jack, Matt, M,05/05/2006,03,2413241, NNNNNY,001,2015,,87240,GUID,10 State St,Baton Rouge,LA,70801,
ID,001020, Adams, Mary,Eileen,F,09/17/2005,02,6243644, NNNYNN,001,2015,,5685,GUID,...,,,,
ID,001700, Bay,Frank,,M,03/31/2011,20,13213333,,NNNNNY,001,2015,,91746,GUID,...,,,,
IT 1234567890 10
```



File Format v3.0 Fields: Detail Record

Louisiana Secure ID Field Name	Required?
Record Type	Y
School/Site Code	Υ
Residing Parish	N
Last Name	Υ
First Name	Υ
Middle Name	N
Name Suffix	N
Gender	Υ
Date of Birth	Υ
Grade Placement	Υ
Student Local ID Number	Υ
Social Security Number	N
Race/ethnicity	Υ
Unique ID	N
LEA Code	Υ
Ending School Session Year	Υ
Alternate Last Name	N
Alternate ID	N
Alternate Source	N
Street Address (Physical)	N
City (Physical)	N
State	N
Zip Code (Physical)	N
Parental Consent Flag	N

- eScholar File format 3.0 stores addresses in a better format as well as allows for the collection of additional fields not collected in the 2.1 format. In addition, version 3.0 allows for a match score to be added to each record when resolving near matches. LEAs will be able to see how strong the match rate (0-100) for each student in a near match situation.
- This is a partial list of fields available in the detail record, full list is available on the INSIGHT portal.
- Note that only a subset of these fields are required.
- SSN is not required (see special notes on next slide).
- Alternate Last Name field should be used for student's previous last name.



SSN: Special Notes

- SSN is not required but:
 - It should be sent for all students with parental consent so that they can be processed by LOSFA.
 - It's used for matching enrollments to SNAP recipients.
 - Not having SSN can impact direct certification matches for free lunch and economically disadvantaged percentages.



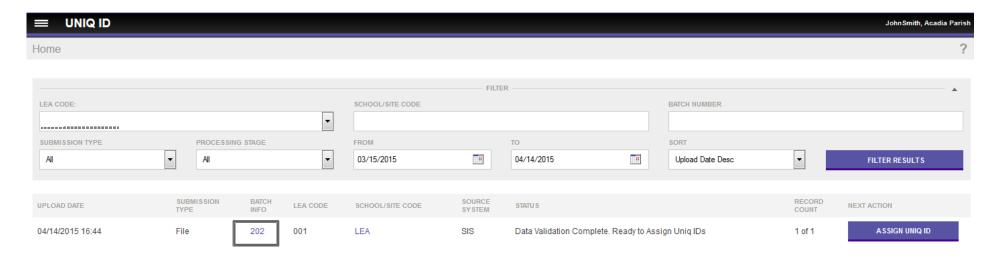
Data Validation



- Batch passed file validation and has been assigned an individual Batch ID.
- The data validation step is set to automatically proceed if the file passed file validation.
- The status indicates that data validation is in progress.
- UID screens do not refresh automatically, so returning to the home page will update the status.
- Never use REFRESH, BACK or FORWARD browser buttons.

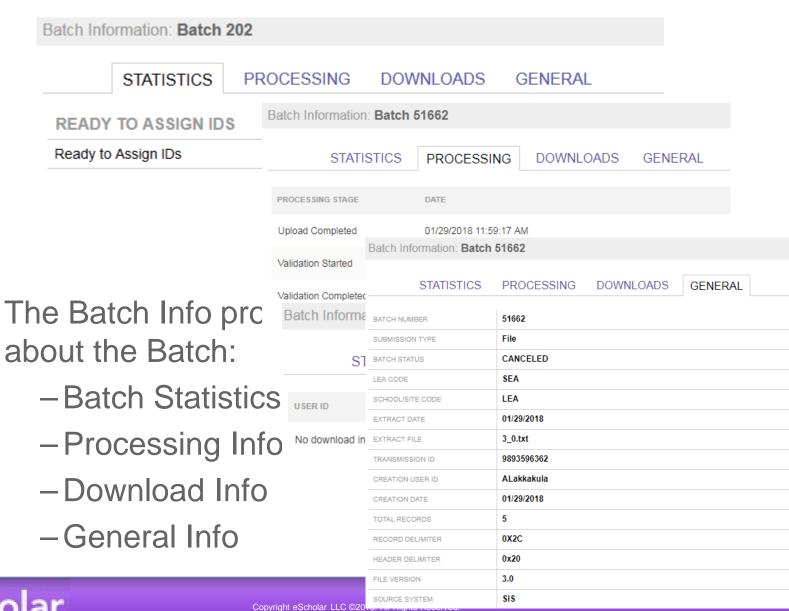


Access Batch Information

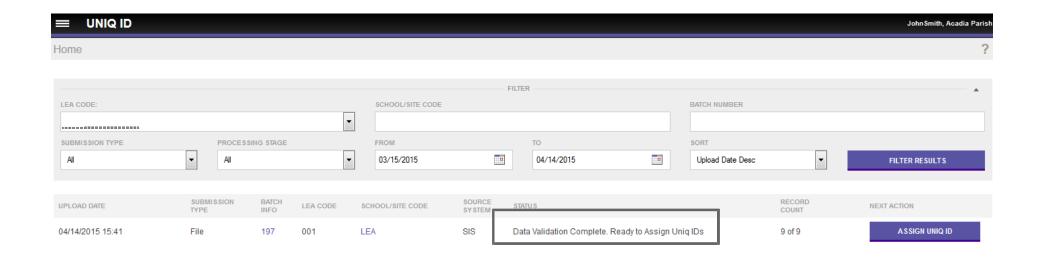


Access detailed batch information by drilling into the batch number in the batch info column on any screen.

Batch Information

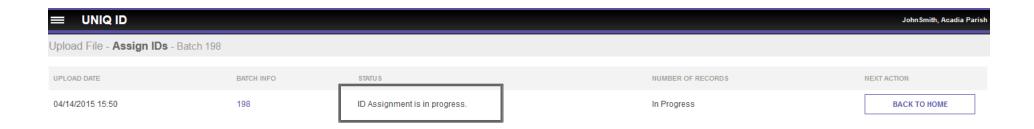


Assign Unique ID



- The status indicates that data validation is complete.
- The next action is Assign Uniq ID.

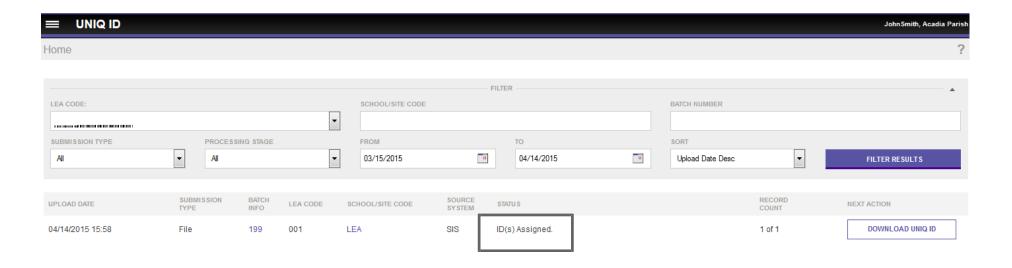
ID Assignment in Progress



System indicates that ID Assignment is in progress.

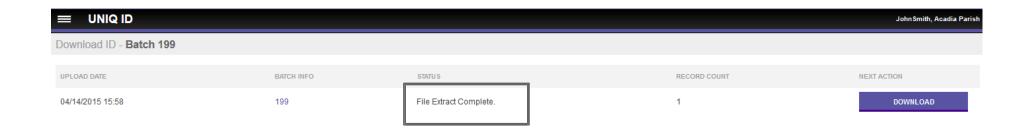
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Download Unique ID



- The status is ID(s) Assigned, which means the process is complete.
- The next action is Download Uniq ID.

Download File



User can extract records from this batch with the download button.

Download Louisiana Secure ID: New ID Assigned

- Newly assigned 10 digit ID for each record is visible.
- Status is "New ID Assigned".
- This file can be used to update person record information in the local source system.

Download Louisiana Secure ID: Match Found

```
D,12 Main St,New Orleans,LA,70112,,,,,Student Found but No Change in Data - Main St,New Orleans,LA,70112,,,,,Student Found but No Change in Data - Exact St,Baton Rouge,LA,70801,,,,Student Found but No Change in Data - State St,Baton Rouge,LA,70801,,,,Student Found but No Change in Data - Exulp,10 State St,Baton Rouge,LA,70801,,,,Student Found but No Change in Data,,,,Student Found but No Change in Data - Exact Match,91,,,,04/06/2015,Student Found but No Change in Data - Exact Match,92,,,,,04/06/2015,Student Found but No Change in Data - Exact Match,92,,,,,04/06/2015
```

- The output file contains each of the submitted IDs with a status and the Louisiana Secure ID.
- In this example, the Status indicates that these records returned as *Student Found but no Change in Data Exact Match*.

LEA Downloading and Retrieving IDs

Download by Batch

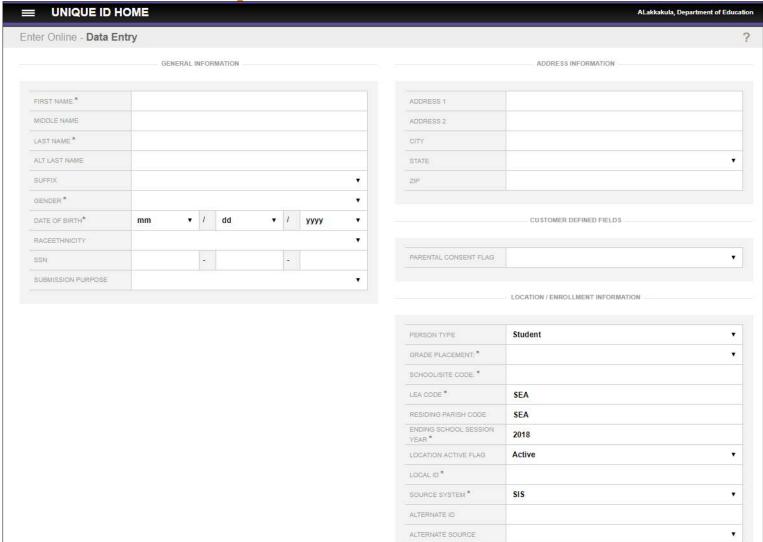
- From the menu, select Download, then Batch
- Records retrieved by Download by Batch will return all of the student records with IDs that were assigned in a given batch.

Download by Location

- From the menu, select Download, then Location
- Records can be downloaded by location/agency for currently enrolled students.



Enter Online Option

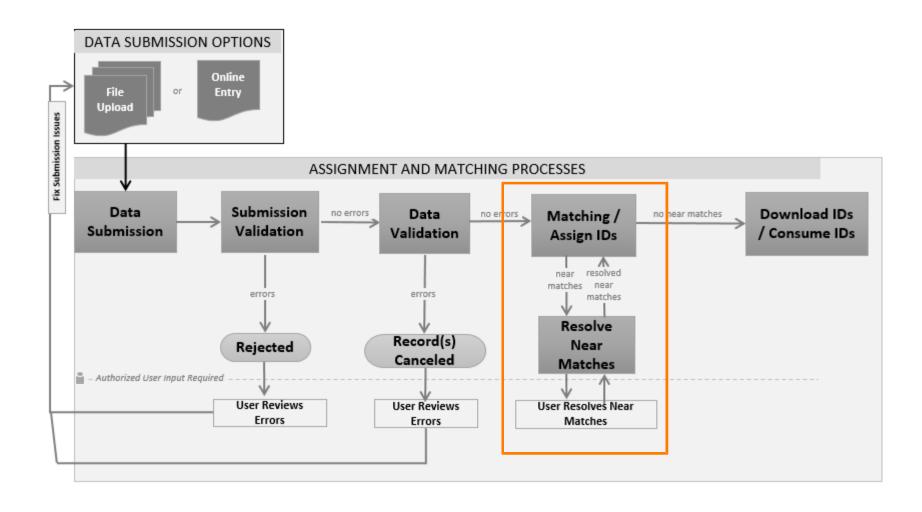


Individual student records can be entered online.



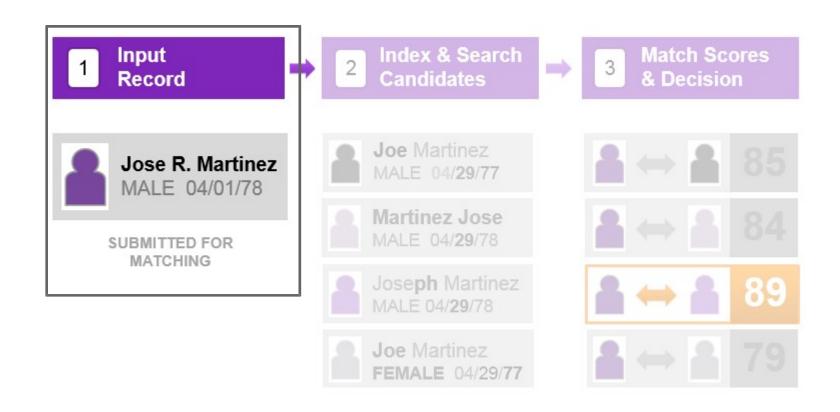
Matching Process and Near Match Resolution

ID Assignment Process

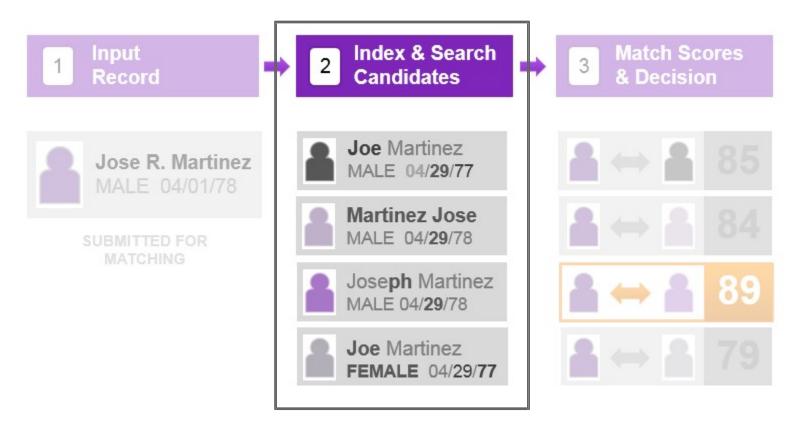


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Matching Process: Input Record



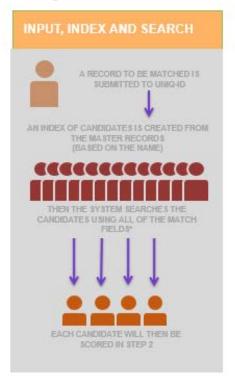
Matching Process: Index and Search Candidates



- System searches master repository.
- Generates an Index of data based upon combinations of the name.



Matching Process: Matching Information



MATCHING INFORMATION*

Last Name: High Weight, Required

First Name: High Weight, Required

Middle Name: High Weight

Birth Date: Medium Weight,

Required

Gender: Low Weight, Required

Social Security: Medium/Low Weight

Alternate Last Name: Part of name

- Last name, first name, birth date, gender are required fields for matching.
- Middle name, SSN, alternate last name will be used if provided (use this for student's previous last name).



Matching Process: Examples of Exceptions

EXAMPLES OF EXCEPTIONS

Errors in spelling: Tomas instead of Thomas

Nicknames: Bill or William

Mixed usage: John Thomas or Thomas John

Multi-part names: Anderson-Lott or Lott

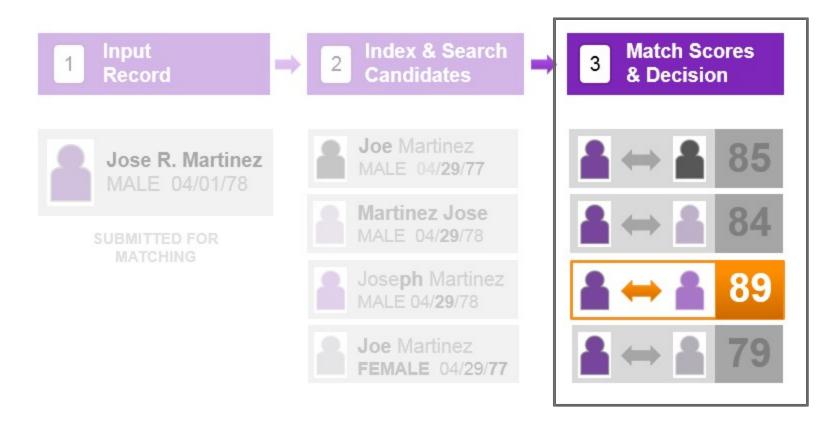
Uncommon Names: Leniency on misspellings

Punctuation: Removes punctuation

- Matching engine accounts for exceptions.
- This is only a partial list.
- Matching engine employs 300 different algorithms to catch exceptions.



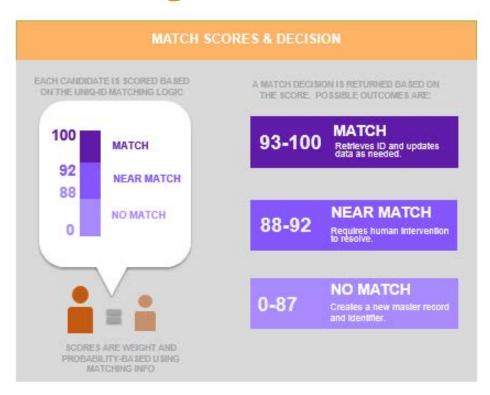
Matching Process: Match Scores and Decision



Based upon the search results, the system generates a Match Score.



Matching Process: Match Decision Factors



FACTORS ON DECISION

Thresholds (88-92): Provides fewest false positives, false negatives, and human errors.

SSN Rule: Forces a Near Match when a No Match is found but the SSNs are the same.

Twins Rule: Forces a Near Match when a Match is found and district information is the same but the local ID is different

Multiple Matches: Forces a Near Match when multiple records match the input record

- Match decision determined by comparing match score to thresholds.
- Special rules can force a near match.



Match Decision: Match

Input Record:

Jose Martinez Male 10/12/2001

Master Record:

Jose Martinez
Male 10/23/2001
Match Score = 96





- If the system finds a Match it assigns the ID of the matching student to the input record.
- If demographics are different between the input record and the master record, and the input record comes from an authoritative source, the information contained in the input record updates the master record.
- Previous Master record gets moved to the ID history.



Match Decision: No Match

Input Record:

Jose Martinez
Male 10/12/2001

Master Record:

Christopher M. Swanson Male 10/12/2001 Match Score = 65 No Match



No Match



- If the system finds no matching student it will assign a new Secure ID to the submission record.
- These records do not need to be reviewed.

Match Decision: Near Match

Input Record:

Jose Tommy Martinez Male 10/12/2000

Master Record:

Joe Thomas Martinez
Male 10/12/2004

Match Score = 91

Near Match



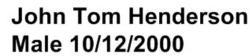
Near Match



- System can not determine whether or not these students are the same.
- Near matches require human intervention to resolve.

Multiple Matches







John T Henderson Male 10/21/2000 Match Score = 96



John Thomas Henderson Male 10/12/2001 Match Score = 94

If two or more potential matches are found above the lower threshold, the system forces a near match.

SSN Rule: Same SSNs

Submission Record

John Tom Henderson SSN: 333-44-8899



Tom Smith SSN: 333-44-8899

If no match is found but the SSN submitted is the same as an existing record, the system forces a near match.

SSN Rule: Different SSNs

Submission Record



John Tom Henderson SSN: 333-44-8899



John Tom Henderson SSN: 332-44-5555

If match is found but the SSN submitted is different from an existing record, the system forces a near match.

Twins Rule





John Tom Henderson Male 10/12/2000

District: 001 Local

ID: ABCDEF



John Thomas Henderson Male 10/12/2000

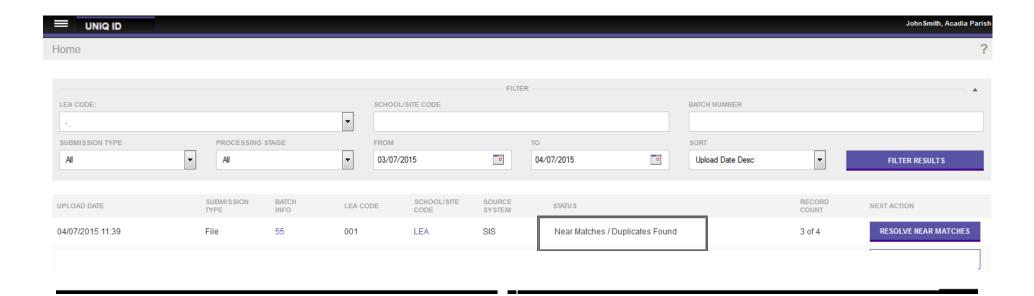
District 001

Local ID: UVWXYZ

Match Score = 94

If the submission record is a match to a master record, and the district is the same, but the local ID is different, then the system forces a near match.

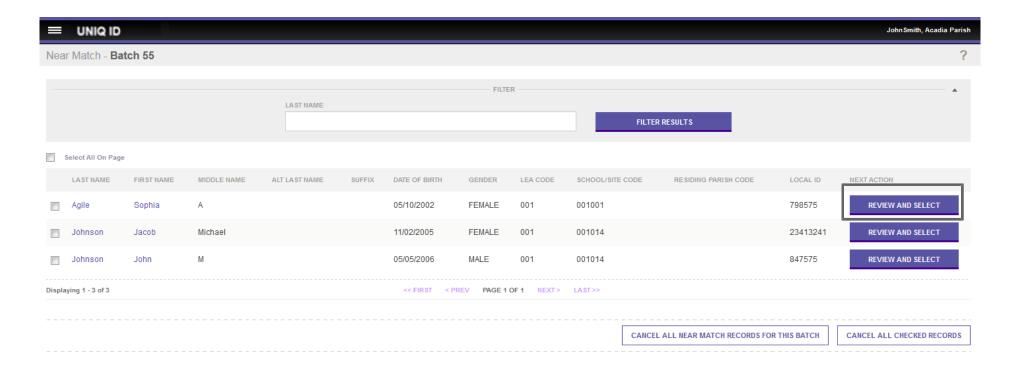
Resolve Near Matches



- The Status of Batch 55 indicates there are Near Matches/Duplicates Found.
- The Next Action is Resolve Near Matches.
- Human intervention required for near match resolution.



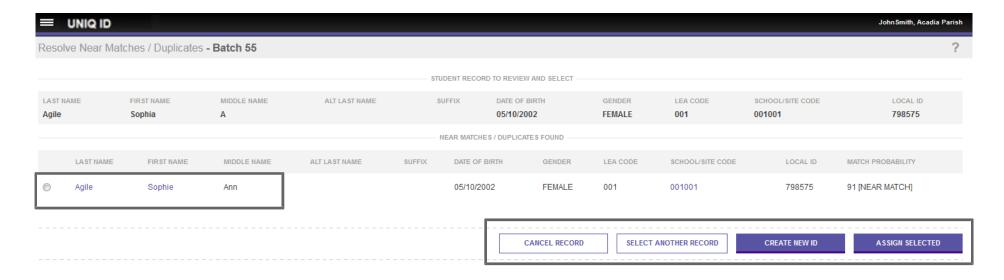
List of Near Matches



- There are three instances of a near match in this batch.
- Review and Select allows users to drill down into the comparison details for each near match.



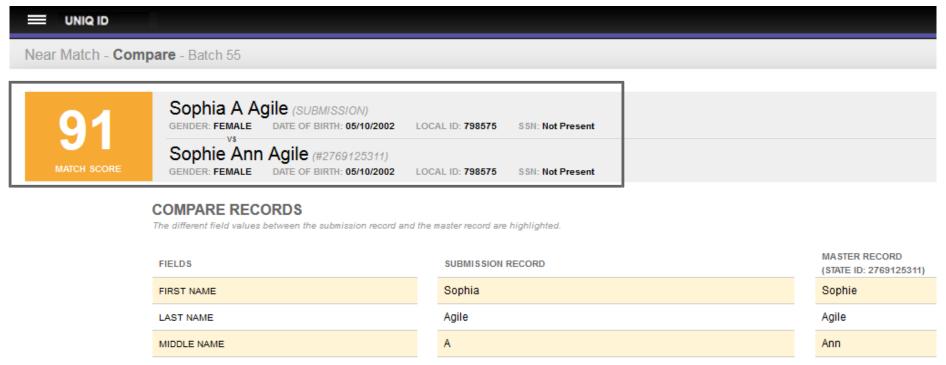
Initial Near Match Comparison



- Student Record to Review and the Near Match Found are displayed.
- Actions are: Assign Selected, Create New ID, Cancel Record or Select Another Record.
- Student record name is a drill down to the detailed comparison screen.



Compare Student Information



The match score and the primary student information from both the master record and the submission record are displayed.



Compare Student Information

COMPARE RECORDS

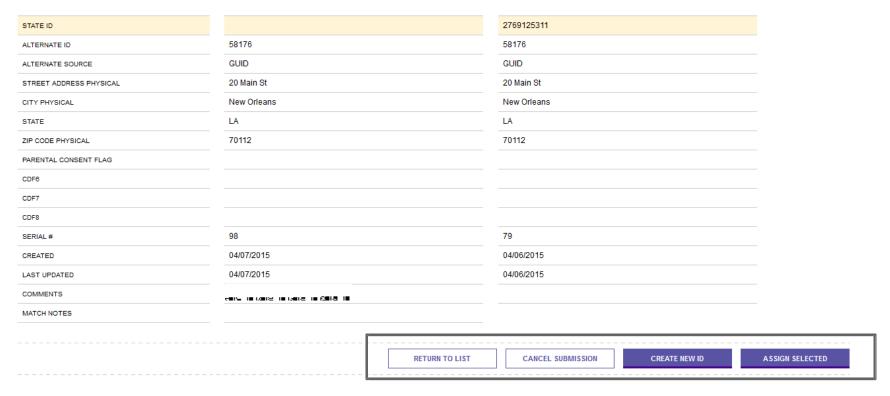
The different field values between the submission record and the master record are highlighted.

FIELDS	SUBMISSION RECORD	MASTER RECORD (STATE ID: 2769125311)
FIRST NAME	Sophia	Sophie
LAST NAME	Agile	Agile
MIDDLE NAME	A	Ann
SUFFIX		
ALT LAST NAME		
DATE OF BIRTH	05/10/2002	05/10/2002
GENDER	FEMALE	FEMALE
SSN	Not Present	Not Present
ETHNICITY		
RACE/ETHNICITY	Non-Hispanic (HI7), White (WH7)	Non-Hispanic (HI7), White (WH7)
RACE 2		
RACE 3		
RACE 4		
RACE 5		
LEA CODE	001 Acadia Parish	001 Acadia Parish
SCHOOL/SITE CODE	001001 Armstrong Middle School	001001 Armstrong Middle School
RESIDING PARISH CODE		
GRADE PLACEMENT	Seventh	Seventh
ENDING SCHOOL SESSION YEAR	2015	2015
SOURCE SYSTEM	SIS	SIS
LOCAL ID	798575	798575
STATE ID		2769125311

Fields that are different between submission record and master record are highlighted in yellow.



Make a Match Decision



- User decides whether or not these two records are a match.
- If no match, then Create New ID.
- If match, then Assign Selected.
- Can also cancel submission or return to list of near matches.



Match Decision: Assign Selected



- Secure ID from the master record has been assigned to the submission record.
- Select another record to continue resolving near matches.

ID Successfully Assigned



- The status indicates that all IDs have been assigned and are ready to be downloaded.
- All the near matches must be resolved or canceled before the batch moves automatically to assign unique IDs.

Exact Match

- A student with a Louisiana Secure ID may be submitted to the system during a batch upload.
- The system is set to check for an exact match of the Secure ID, Last Name, First Name and Birth Date.
- If the data matches exactly, the student will skip the matching engine entirely and be returned in the results with the existing Secure ID.
- The Secure ID can then be downloaded in the Batch Download.

Near Match Decision Best Practices

- Use demographics found on a birth certificate as the most trusted source before creating a student record and sending the record for ID assignment.
- Compare all the data provided in the side by side comparison, not just the required fields.
- Speak with school staff who know the student(s) involved in the near match.
- When near matches happen across districts, and the LEA is unsure of which action to take, first contact the district where the student is currently enrolled to avoid creating duplicate ID's.



Consequences of Erroneous Match Decisions

- Duplicate IDs
 - Sometimes created by selecting 'Create New ID' when the user should have selected 'Assign Selected'.
- Shared IDs
 - Sometimes created by selecting 'Assign Selected'
 when the user should have selected 'Create New ID'.



Duplicate IDs

Duplicate IDs are created when a student is mistakenly assigned two or more Secure IDs.

Resolution: Retire ID and move data to history.



John Tom Henderson

Secure ID: 1234



8





3333

555

Shared IDs

A Shared ID occurs when two separate students are both using the same Secure ID.

Resolution: Separate IDs

Jon Thomas Henderson JT Henderson



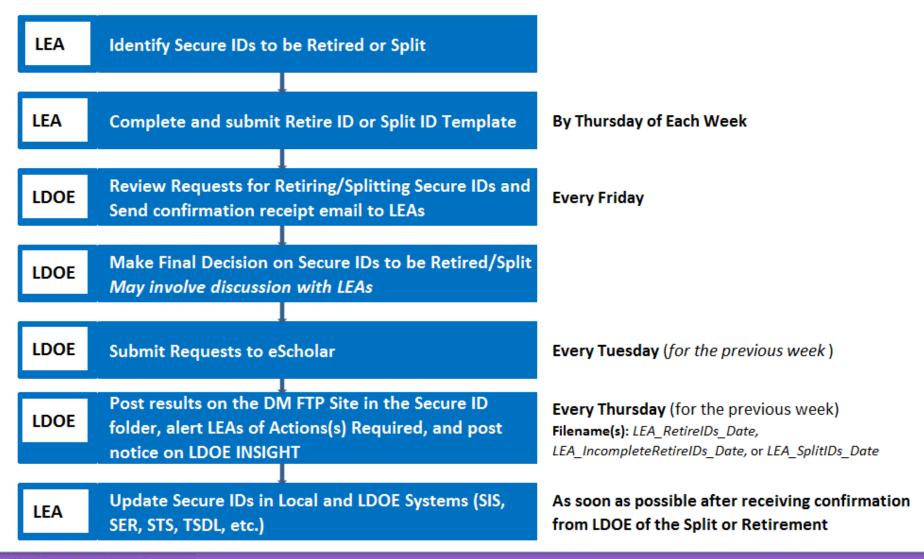


Secure ID: 12345

Duplicate ID and Shared ID Resolutions

- To fix a duplicate or shared ID fill out appropriate form listed below and email the form to systemsupport@la.gov.
 - Retire ID request form
 - -Split ID request form
- Forms are available on LDE's Insight portal

Retire/Split ID Process Flow and Timeline





ID Assignment Process: Common Issues

File Validation Issues

- Rejection of a Student Batch File will occur if:
 - 1+ record types are missing.
 - 1+ fields have been omitted from a record.
 - The "Number of Records" field in the trailer record is incorrect.
 - Transmission ID in header and trailer records don't match.
 - Maximum # of allowable detail record errors has been exceeded.



1+ Record Types are Missing

Either the Header, Detail or Trailer Record is missing.

-In the example below, the Trailer Record is missing.

```
TH 03/10/2004 09:38:04 N/A 2.1 delimiter=,
ID,AAA,300000,Chávez,Kimberly,,M,06/26/1981,09,271167521415,,000001,,30
ID,AAA,300000,Melhuse,Robinson,,F,11/29/1995,11,832736258694,,000100,,3
ID,AAA,300000,Thurston,Danmy,,M,06/2/1988,PK,325538363787,,000001,,3000
ID,AAA,300000,Mackowiak,Robinson,,F,10/17/2002,02,369136958727,,000001,
ID,AAA,300000,Dumatrait,Burke,,F,12/1/1990,10,655572155778,,000100,,300
ID,AAA,300000,Upton,Billy,,F,02/3/1991,06,621148751631,,000001,,300000,
ID,AAA,300000,Ascanio,Chip,,F,01/25/1990,07,896735549122,,000001,,30000
ID,AAA,300000,Wellemeyer,Josh,,M,05/13/1991,KG,629827242179,,000001,,30
ID,AAA,300000,Maddux,Brooke,,F,01/16/1986,PK,118683173845,,000001,,300
ID,AAA,300000,Eckstein,Jamie,,M,04/22/1996,12,867343866227,,000001,,300
```



One or More Field Types are Missing

```
File Edit Format View Help

TH 04/07/2015 09:03:59 1234567893 2.1 delimite ID,001001,001,Classroom,Robert,H,,M,11/07/1897 ID,001,Learner,Sue,,,F,08/17/2006,03,567565,68 ID,001001,001,Teacher,John,R,,,07/21/2001,8,86 ID,001001,001,Punter,Ashley,M,,M,08/10/2003,07 ID,001020,001,Hall,Sam,L,,M,11/03/2005,02,,323
```

- If the entire field is missing in one or more rows the file will be rejected.
 - Site Code field is missing from the record of Sue Learner.



Number of Records is Incorrect

```
TH 03/10/2004 09:38:04 N/A 2.1 delimiter=, sou ID,AAA,300000,Chávez,Kimberly,,,M,06/26/1981,09,271167521415,.000001,,30000 ID,AAA,300000,Melhuse,Robinson,,F,11/29/1995,11,832736258694,,000100,,3000 ID,AAA,300000,Thurston,Danny,,M,06/2/1988,PK,325538363787,,000001,300000,ID,AAA,300000,Mackowiak,Robinson,,F,10/17/2002,02,369136958727,,000001,300000,ID,AAA,300000,Dumatrait,Burke,,F,12/1/1990,10,655572155778,,000100,,300000,ID,AAA,300000,Upton,Billy,,F,02/3/1991,06,621148751631,,000001,,300000,201 ID,AAA,300000,Ascanio,Chip,,F,01/25/1990,07,896735549122,,000001,,300000,ID,AAA,300000,Wellemeyer,Josh,,M,05/13/1991,KG,629827242179,,000001,,300000,ID,AAA,300000,Maddux,Brooke,,F,01/16/1986,PK,118683173845,,000001,,300000,ID,AAA,300000,Forerein,Jamie,,M,04/22/1996,12,867343866227,,000001,,300000,IT N/A
```

The "Number of Records" field in the Trailer Record is incorrect.

- This number should be the sum of all the records in the file, including the Header and Trailer Records.
- In the example, the count is off by one.



Transmission ID Doesn't Match

The Transmission ID in the Header and Trailer Records needs to match.

-In the file below, ID is 1234 in the Header and 88888 in the Trailer.

```
TH 03/10/2004 09:38:04 1234 2.1 delimiter ID.AAA,300000,Chávez,Kimberly,,,M,06/25/1961,09,271167521415,,000 ID.AAA,300000,Melhuse,Robinson,,,F,11/29/1995,11,832736258694,,00 ID.AAA,300000,Thurston,Danny,,M,06/2/1988,PK,325538363787,,00000 ID.AAA,300000,Mackowiak,Robinson,,,F,10/17/2002,02,369136958727,, ID.AAA,300000,Dumatrait,Burke,,,F,12/1/1990,10,655572155778,,0001 ID.AAA,300000,Upton,Billy,,,F,02/3/1991,06,621148751631,,000001,ID.AAA,300000,Ascanio,Chip,,,F,01/25/1990,07,896735549122,,000001 ID.AAA,300000,Wellemeyer,Josh,,M,05/13/1991,KG,629827242179,,000 ID.AAA,300000,Maddux,Brooke,,,F,01/16/1986,PK,118683173845,,00000 ID.AAA,300000,Eckstein,Jamie,,,M,04/22/1996,12,867343866227,,0000 ID.AAA,300000,Eckstein,Jamie,,,M,04/22/1996,12,867343866227,,0000 ID.AAA,300000,Eckstein,Jamie,,,M,04/22/1996,12,867343866227,,0000
```

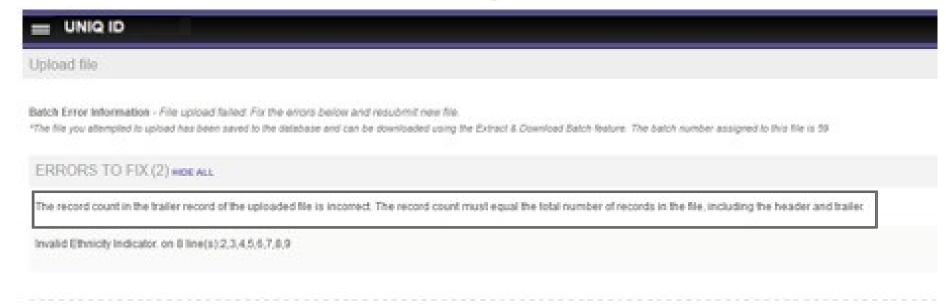


Error Threshold is Exceeded

- Error threshold limits the allowable number of detail record errors to 25.
- When the error threshold is reached, the entire batch fails.



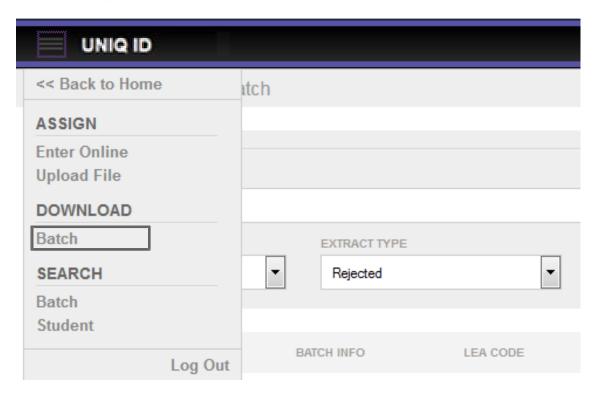
File Failed Upload Message



- The status indicates the file failed upload because the record count in the uploaded file is incorrect.
- The status also indicates that the rejected file can be downloaded under the Extract & Download Batch feature.

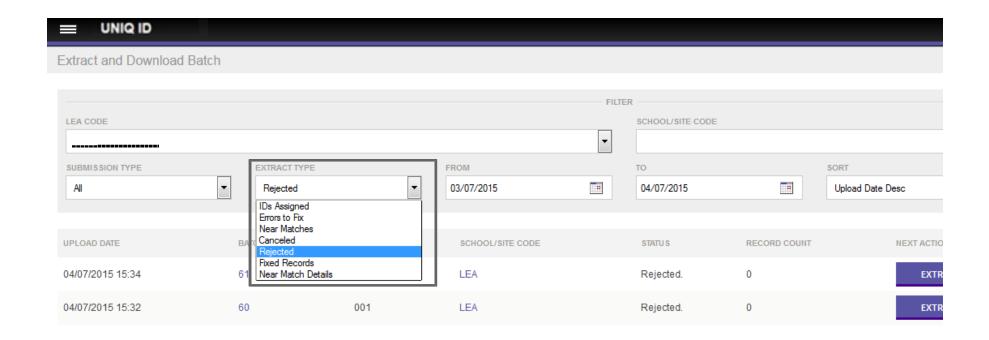


Download Batch



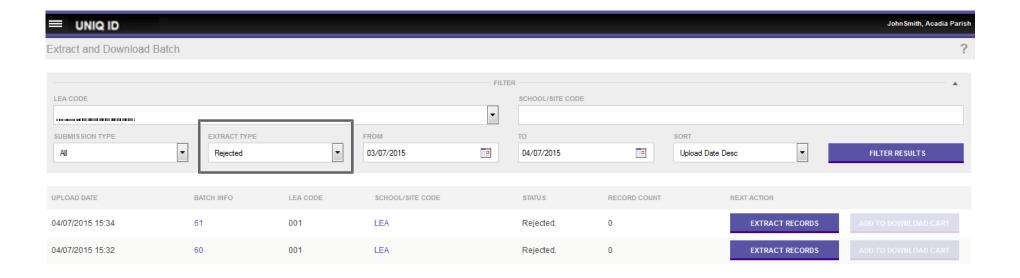
- Select the Batch link under the menu.
- Download batch is used to retrieve all Louisiana Secure IDs for the batch.

Extract and Download Batch



- Rejected-Files rejected by the system due to file validation errors.
- Canceled-Records auto canceled by the system due to data validation errors.

Extract Type Filter: Rejected



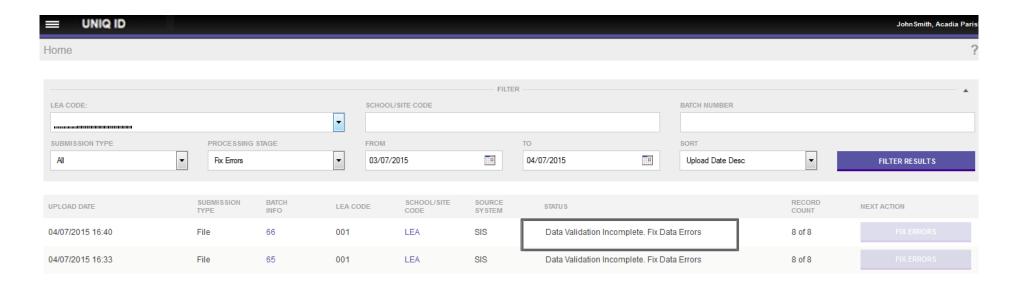
- Under the Extract Type filter, select Rejected.
- This returns all the batches that failed file validation.

Data Validation Issues

- Data Validation process checks to ensure:
 - Dates are correct
 - -Codes are valid
 - Data is in the expected format
 - -SSNs are valid

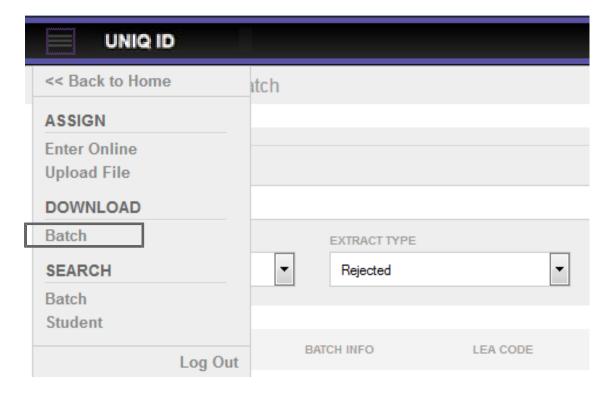


Status: Data Validation Incomplete



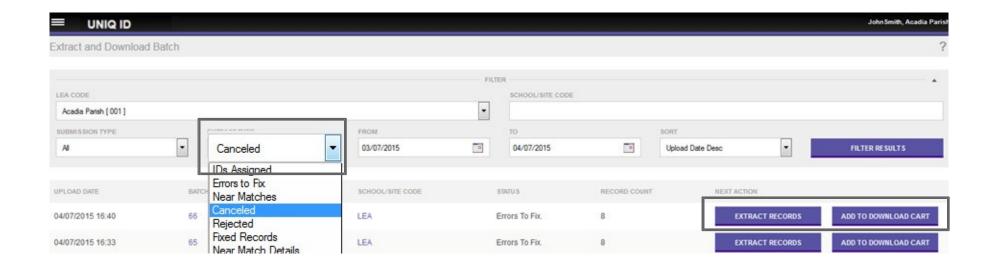
- The Status indicates that the data validation is incomplete due to data errors.
- The Next Action is not highlighted and this batch needs to be downloaded from Download Batch.

Download Batch



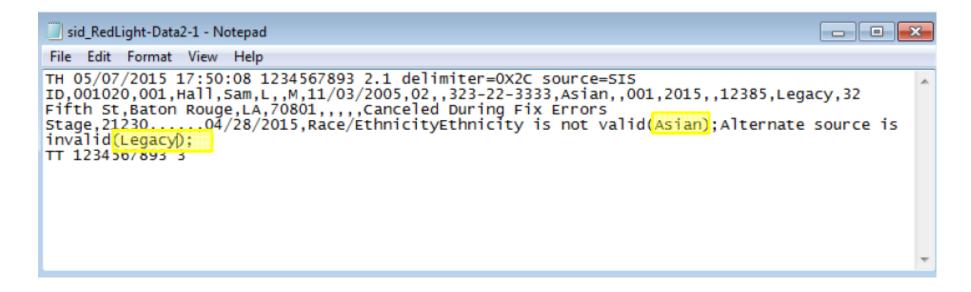
Select the Batch link under the menu.

Extract Type Filter: Canceled Records

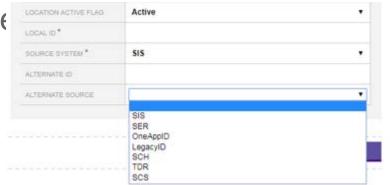


- Louisiana Secure ID is set to automatically cancel records with errors.
- Under the Extract Type filter, select Canceled.

Data Validation – Sample File



- This sample files contains se
 - Invalid Race/Ethnicity
 - Invalid Alternate Source





Data Validation: Sample File

```
File Edit Format View Help

TH 04/07/2015 16:58:50 1234567890 2.1 delimiter=0x2C source=SIS ID,001001,,Adams,Michelle,Ann,Girl,03/15/2001,08,975758454,,NNN ID,001001,,Agile,Sophie,Ann,F,05/10/2002,07,798575,,NNNNNY,,001 ID,001001,,Roberts,Hunter,John,M,11/25/1998,08,998475,,NNNNNY,,ID,001014,,Johnson,Jack,Matt,M,05/05/2006,03,847575,,NNNNNY,,00 ID,001014,,Johnson,Jacob,Michael,M,10/02/2005,03,23413241,,NNNN ID,001020,,Adams,Mary,Eileen,F,09/17/2005,02,6243644,,NNNYNN,,0 ID,001021,,Wild,Johny,,III,M,03/26/2000,09,1432144,,NNNYNN,,001,ID,001700,Bay,Frank,,M,03/31/2011,20,13213333,,NNNNNY,,001,201 TT 1234567890 10
```

This sample file contains invalid code for gender.



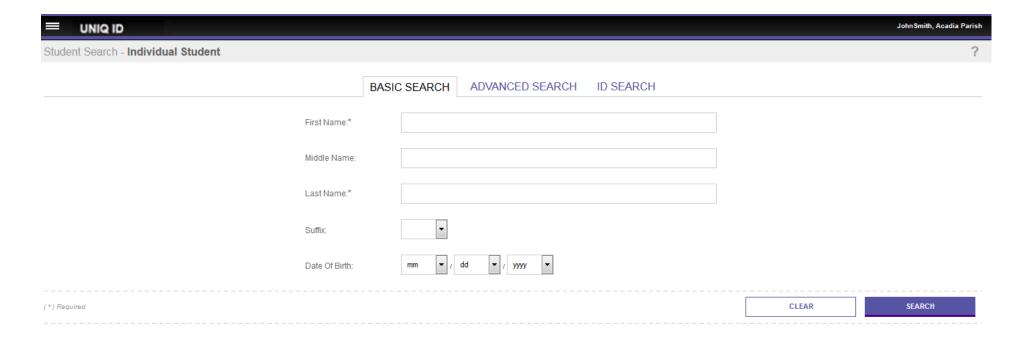
Data Validation: Error Message

```
Errors,119,,,,,2015-04-07 16:40:25.447, Gender is not valid(Girl): SSN is not present; 120,,,,,2015-04-07 16:40:25.477,SSN is not present; ors,121,,,,,2015-04-07 16:40:25.523,SSN is not present; s,122,,,,,2015-04-07 16:40:25.587,SSN is not present; Errors,123,,,,,2015-04-07 16:40:25.603,SSN is not present; 5.617,SSN is not present; 633,SSN is not present; (633,SSN is not present; 5.5N is not present;
```

Explanation for data validation failure is listed in the status column of the file format (to the far right in the extracted file).

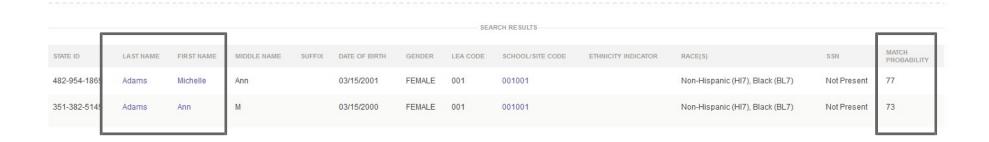
Louisiana Secure ID System Tools

Student Search Overview



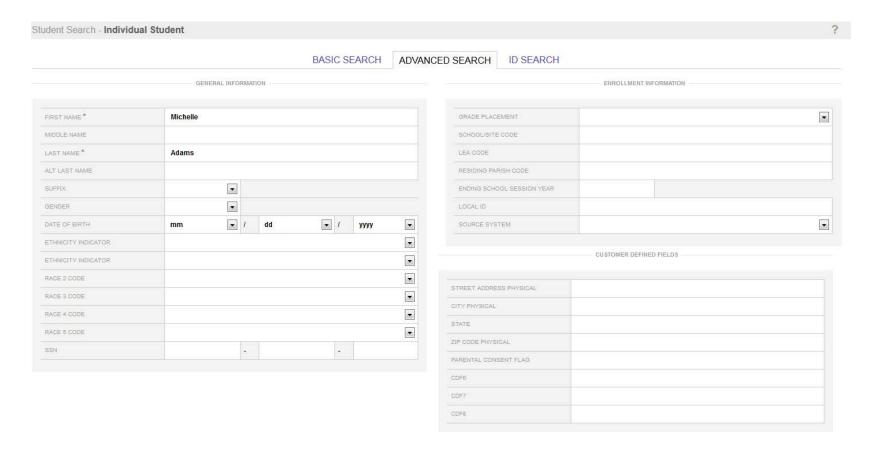
Student search allows users to search for students using demographic information.

Student Search Results



- The system returns potential matches according to the search parameters.
- Each record is returned with a Match Probability score.
- The student names link to the detailed student records.

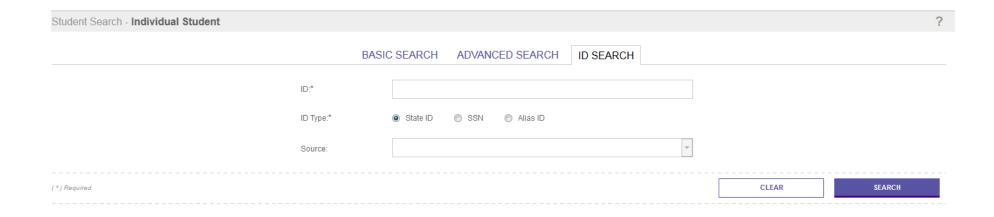
Advanced Student Search



 Advanced search allows a user to enter additional data elements and narrow the results returned.



ID Search

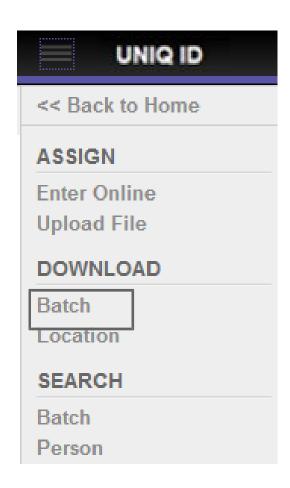


- The ID Search allows the user to search for a student by Secure ID, Social Security Number or Alternative ID (Local ID).
- The user may also search for a student record by any ID associated with the Master Record from a specific source system.



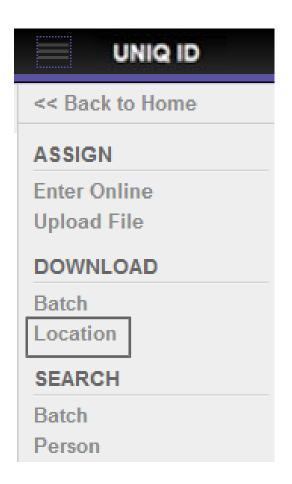
Download by Batch

- Under Download
- Select Batch
- This will download all IDs that were submitted in the batch.

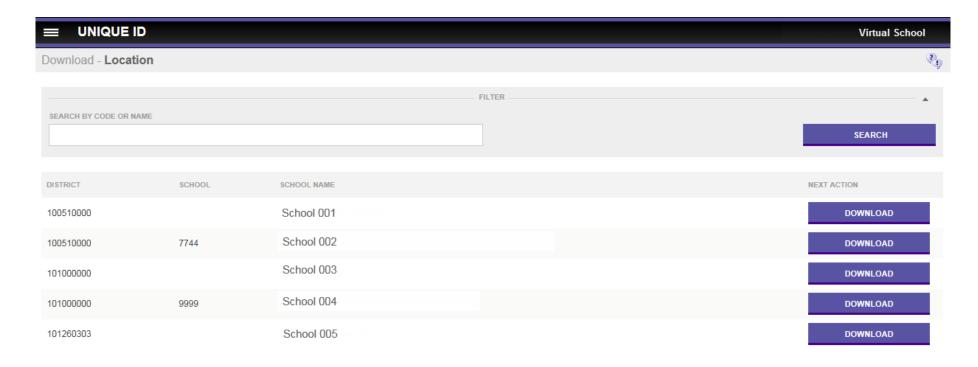


Download by Location

- Under Download
- Select Location
- This will download all IDs for currently enrolled students for a specific location



Download By Location

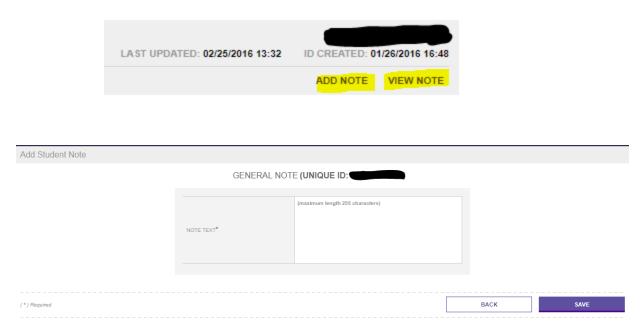


- Download by Location allows a user to download Secure IDs for each location the user has the rights to access.
- This will return IDs for currently enrolled students



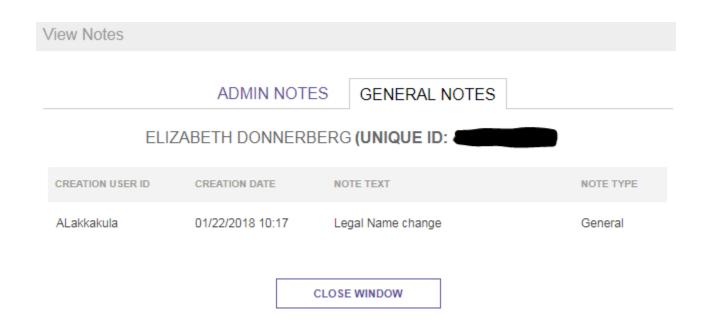
ADD NOTE

 Can Add/View Note for a LASID is very useful to update students who have complete demographic information change.





VIEW NOTES



Support and Resources

Who To Contact For Support

LDOE

Anantha.Lakkakula@la.gov systemsupport@la.gov Brandy.Gros@la.gov

- Uniq-ID and Direct Match
- Separate a Shared LASID
- Retire a Duplicate LASID
- User Access questions
- Role based questions

eScholar Support

LouisianaSecureID@escholar.com

- Software bugs
- FTP/Credential folders
- File Format and Upload questions
- System settings and configurations
- Requests for utilizing web services



District Security Coordinator

- Contact your district's security coordinator to:
 - Request access for new users.
 - Change your login/password
- If you are a District Security Coordinator contact <u>Wen.Fan@la.gov</u> or <u>LDEData@la.gov</u> at LDE to get your credentials.



eScholar U

- A web based eScholar Uniq-ID Training Course for new users is available.
- The course walks through basic tasks like uploading files and resolving near matches
- LDOE and eScholar will set up the user access and once a student registers the course will be available for 30 days.
- LDOE is charged per user, so we ask that you limit to new users only.







Q&A