



Early Childhood Provider Updates

July 6, 2023

Agenda

1. Welcome
2. Child Care Assistance Program (CCAP) Updates
3. Licensing Updates
4. Child Care Criminal Background Check (CCCBC) Updates
5. Teaching and Learning Updates
6. Guest Speaker: SWLAHEC Health Insurance Navigators
7. Upcoming Events

Welcome!





Child Care Assistance Program (CCAP) Updates

Child Care Assistance Updates

Redeterminations

The Department is currently experiencing a large influx of redetermination applications, email inquiries, and Provider Help Desk tickets. The teams are working to process tasks in the order in which applications and requests are received.

Due to the large number of redetermination applications received, the CCAP eligibility team is again working on a queue of cases that includes:

- Redetermination applications
- Change Reports (received via CAFE and CCAP-10 change forms)
- New applications

Please note that cases are being processed in order of receipt. All cases will be processed and notices will be sent to the client and the provider upon determining eligibility and making submitted changes.

If you have provided an application or verifications more than 30 days ago, you can send an email to LDECCAP@la.gov for confirmation of receipt. Please allow for a 72 hour response.

Child Care Assistance Updates

Redeterminations

Redetermination applications can be submitted 45 days in advance of case recertification and no later than 4:30 p.m. on the last day of the redetermination month. Redetermination applications received after the end of the redetermination month are considered new applications.

- Please note that redetermination applications can be submitted even prior to receipt of the CCAP 11RC.
- Families must respond timely with a new CCAP [redetermination application](#), check stubs, and immunization records. The case will not be extended if documents are not received according to the dates on the CCAP 11RC - Redetermination Notice (to families) and CCAP 11RCP - Provider Redetermination Notice (to providers).
- Failure to submit the redetermination application and all required documents by the date on the letter will result in the closure of the family's CCAP case. Once the case is closed, the family will need to re-apply for CCAP and will be placed on the waitlist, if deemed eligible.
- Families must complete the submission of all required documents listed in CAFE and ensure they hit the "Submit" button in CAFE in order for the application to be received timely for processing.

Child Care Assistance Updates

Delay in Processing Redeterminations

The Department has received a large influx of redetermination applications, which has caused a delay in processing. Due to this delay, some families may find they are temporarily unable to scan in or out of KinderConnect.

- When families are unable to scan in or out, providers should ensure that families manually sign attendance logs. (These will be needed for the Department to process SAI payments)
- Families can back scan up to 6 days in KinderConnect when authorizations are added.
- If families are unable to scan in after 14 days they should send an email to LDECCAP@LA.GOV. The subject line should read “Unable to Scan In.” It should include the Head of Household name and Time and Attendance number in the body of the email.
- SAIs are mailed to the provider from the Department. Providers must adhere to the SAI instructions and return dates printed on the form and should include all attendance logs with the completed, signed, and returned SAI for speedy payment processing.

Child Care Assistance Updates

Submitting Documents to the Department

There are some key tips for submitting documents to the Department to ensure smoother processing.

- Note the following on all documents submitted for timely processing of applications:
 - Head of household name and Case ID number
 - Contact information to verify document (name and accurate phone number)
- When submitting a paper application, it must be complete as well as signed and dated by the client.
- **Please note: CAFE application screenshots are not acceptable for submission.** When using the CAFE portal for submission, Clients must submit applications with supporting documents. A CAFE number will be generated once the application is successfully submitted.
- Providers should separate submissions for each separate family: if documents are submitted in one lump email or fax, please ensure that all documents are grouped by family and have a blank page dividing where each family's documents end and begin.

Child Care Assistance Program (CCAP) Updates

American Rescue Plan Act (ARPA) Grant Round 4

The Department has launched a fourth and final round of ARPA Stabilization Grants for open Type I, II, and III licensed early learning centers and CCAP-Certified Family Child Care and In-Home providers.

The ARPA Stabilization Grant Round 4 [application](#) is now open.

This will be the final grant round.

To be eligible for this grant, providers must be

- licensed or registered and operational;
- serving children by May 31, 2023; and
- in compliance with all prior grant surveys and audit requests from Postlewaite & Netterville (P&N)

Provider data as of May 31, 2023, will be used to determine grant amounts.

Child Care Assistance Program (CCAP) Updates

American Rescue Plan Act (ARPA) Grant Round 4

The Department has launched a fourth round of ARPA Stabilization Grants for open Type I, II, and III licensed early learning centers and CCAP-Certified Family Child Care providers and In-Home providers.

- If a provider owes funds for prior CCAP overpayments and has not entered into a repayment agreement, these funds will be deducted from the grant disbursement funds and may delay receipt of payment.
- Since this is the last round of grants and federal deadlines must be adhered to, the Department will **NOT** be able to follow up on incomplete applications as we have in the past. PLEASE ensure that all assurances are signed.
- Type I, Type II, family home, and in-home providers MUST ensure that registration as a vendor through the Louisiana Department of Administration is already COMPLETE. The Department will not be able to follow up regarding this information as we have in the past.
- [Office Hours](#) for this grant will be held July 12th from 10-11 a.m.
- The deadline to submit the Round 4 ARPA Stabilization Grant [application](#) is July 17, 2023.

No late applications will be accepted.

Licensing Updates



Licensing Updates

Revised Bulletin 137

A revised version of Bulletin 137 is posted to the Louisiana Believes website.

A revised version of [Bulletin 137](#) for May 2023 was posted to the Department website.

In response to [legislation](#) enacted by the 2022 Regular Legislative Session and [R.S. 17.407.50.2](#), the revisions to Bulletin 137 include required training for administration of auto-injectable epinephrine to a child in an early learning center who is believed to be having an anaphylactic reaction.

Licensing Updates

Revised Bulletin 137

The following sections of the Bulletin were revised.

§1515. Child Records and Cumulative Files

E. An early learning center shall provide a written copy of all health-related policies established by the center, including policies regarding accidents, allergic reactions, fever, illness, immunizations, infection, **administration of auto-injectable epinephrine to a child believed to be having an anaphylactic reaction**, and injuries, to the parent or guardian of each child attending or enrolled in the early learning center.

Licensing Updates

Revised Bulletin 137

The following sections of the Bulletin were revised.

§1725. Medication Management Training

- A. All staff members who administer medication shall have **medication administration training that includes auto-injectable epinephrine**.
- C. **Training for auto-injectable epinephrine** shall be completed every two years with an approved child care health consultant, registered nurse, licensed medical physician, a child care health consultant, an anaphylaxis training organization, or any other entity approved by the Louisiana Department of Health. Training for medication administration shall be completed every two years with an approved child care health consultant.

If you have any questions regarding updating your hours of operation, please contact your [licensing consultant](#).



Licensing Updates

Waiver Granted

In September 2022, LDOE granted a waiver of the provisions in 1707.D. of Bulletin 137-Louisiana Early Learning Center Licensing Regulations.

1707. Required Staff

D. Staff

1. Staff shall be age 18 or older.
2. A person age 17 may be included in the child-to-staff ratio if the person works under the supervision of an adult staff member.

The waiver was granted to all child care providers in order to address staff shortages by adjusting the minimum age requirement for all staff members in Bulletin 137, 1701.D.1. **Under this waiver, a center may allow a person age 16 years to be included in the child-to-staff ratio if the person works under the direct supervision of an adult staff member.**

THIS WAIVER WILL CONTINUE TO BE IN EFFECT UNTIL DECEMBER 31, 2023.



Licensing Updates

Water Activities

Providers must obtain written parental authorization for any water activities or water play activities.

A “Water Activity” is defined as a water-related activity in which children are in, on, near and accessible to, or immersed in, a body of water, including but not limited to a swimming pool, wading pool, water park, river, lake, or beach.

- Children under age 3 shall not engage in water activities due to the risk of contamination and disease.

A “Water Play Activity” is defined as a water-related activity in which there is no standing water, including but not limited to fountains, sprinklers, water slip-and-slides and water tables“.

If you have any questions regarding water activities, please contact your [licensing consultant](#).

Licensing Updates

Emergency Preparedness

Providers should be prepared in the event of a potential disaster.

In the event of a potential disaster, take the following steps to prepare:

- Stay up-to-date with the status of any storm or other potential natural disaster and its impact on your area.
- Ensure that the LDOE has your current cell phone number and email address.
- Review and update evacuation and safety plans.
- Practice evacuation and reunification plans.
- Let families know how you will communicate if you are unable to reopen following a disaster.

Licensing Updates

Emergency Preparedness

Providers should be prepared in the event of a potential disaster.

- Review the Frequently Asked Questions below and be ready if a disaster declaration is made for your parish:
 - [Child Care Assistance Program \(CCAP\) - Before, During, and After a Disaster](#)
 - [Reinstatement of a Child Care Center License Following a Disaster](#)
- Pay close attention to the messages from your local officials.
- Obtain your parish's [Emergency Preparedness Contact](#) phone number.
- Review the useful links below:
 - <http://www.getagameplan.org/>
 - <http://www.emergency.louisiana.gov/>
- Be Safe

If you have any questions regarding emergency preparedness, please contact your [licensing consultant](#).



Licensing Updates

Hours of Operation

Providers must ensure the Department has the center's current hours of operation.

Providers should verify in EdLink that the hours of operation selected under “Services and Hours” is accurate. It is important this information is accurate for families looking for an early learning site.

For example, if only Before and After Care services are offered, ensure the operating hours reflect this. See page 9 of the [Entity Change Application User Guide](#).

If you have any questions regarding updating your hours of operation, please contact your [licensing consultant](#).

Licensing Updates

Motor Vehicle Passenger Checks

In Louisiana, it is unlawful to leave children unattended or unsupervised in a motor vehicle.

As a reminder, the negative consequences of extreme heat are so significant that Louisiana has a [law](#) prohibiting leaving children unattended in a vehicle.

- A first offense for leaving a child under the age of six unattended or unsupervised in a car will net a fine of up to \$500 or imprisonment up to six months or both.
- Each subsequent offense will result in felony imprisonment for no less than one year and a fine of no less than \$1,000.

As required in [Bulletin 137](#) §2017, Motor Vehicle Passenger Checks, it is imperative that vehicles are adequately inspected for children before staff exit the vehicle, especially with outside temperatures:

Children can die in a hot vehicle in a matter of minutes

Licensing Updates

Motor Vehicle Passenger Checks

A visual passenger check of a vehicle is required to ensure that no child is left in the vehicle.

Each vehicle shall have a vehicle passenger check and a face-to-name count conducted at each of the following times:

- prior to leaving center for destination
- upon arrival at each destination
- prior to departure from each destination and
- upon return to center

A staff person shall:

- Physically walk through the vehicle and inspect all seat surfaces, under all seats, and in all enclosed spaces and recesses of the interior of the vehicle
- Record the time of the visual passenger check and sign the log, indicating that no child was left in the vehicle

Licensing Updates

Online Training

Providers will soon be able to complete Medication Administration and Health and Safety Training online.

The Department is currently developing online training support for the Medication Administration and Health and Safety training requirements to better serve child care providers by creating easier training access.

Additional information will be shared when the training supports are completed and ready for implementation.



Child Care Criminal Background Check (CCCBC) Updates

Child Care Criminal Background Check Updates

New IDEMIA Fingerprint Sites

The Department transitioned to a new fingerprint vendor, IDEMIA, on May 8, 2023. Providers may view the IDEMIA fingerprinting locations by visiting www.identogo.com/locations.

The Identogo page with fingerprinting locations will be updated as new sites are added in. The following additional fingerprint sites have gone or are scheduled to go live in the coming weeks:

- Tangipahoa Parish Sheriff (Amite) – June 30
- East Feliciana Parish Sheriff (Clinton), Franklinton, Iberville Parish Sheriff (Plaquemine) – week of July 10
- Bossier Parish Sheriff (Benton), Franklin Parish Sheriff (Winnsboro), St. James Parish Sheriff (Convent), Ouachita Parish Sheriff (Monroe), Tangipahoa Parish Sheriff (Hammond) – week of July 17
- St. Helena, Vernon, Webster – late July (tentative)
- Geismar – week of July 24
- Lincoln, St. Martin, Vermillion, Jackson, and Rapides–tentative dates will be available soon

Child Care Criminal Background Check Updates

Payments

IDEMIA offers “No Charge Authorization Codes” (NCACs), also referred to as coupon codes, as a payment method.

- Please note that applicants are required to pay an additional \$5 charge at Sheriff’s Office locations.
- **Please note that since June 23, 2023, NCACs will no longer be entered when scheduling appointments online. Instead, applicants using NCACs are now required to bring their codes with them to their fingerprinting appointment.**
- In addition to NCACs, business checks and money orders, per individual fingerprinting applicant, made payable to IDEMIA in the amount of \$55.75 (or \$60.75 at Sheriff’s Office locations) are acceptable payment options.
- Providers interested in creating a No Charge Authorization Code account should visit the [Louisiana Believes Criminal Background Check webpage](#) to complete an [Authorization Form](#).
- Completed Authorization forms should be faxed to 952-945-3326 or emailed to LAUEPACCOUNTS@US.IDEMIA.COM.

Child Care Criminal Background Check Updates

Application Process

As a reminder, Child Care Criminal Background Check applications must be submitted in the CCCBC System before fingerprints are submitted.

To prevent delays in the processing of Child Care Criminal Background applications, please follow the steps below, in the following order:

1. Create a new hire or renewal application in the [CCCBC System](#)
2. Verify applicant's email address is correct and matches the email used for the CCCBC application
3. Upload a current [initial consent and disclosure form](#) and valid driver's license in the CCCBC System
4. The applicant will then receive an email containing a link from IDEMIA to pre-enroll and schedule a fingerprinting appointment

The provider and applicant can view status updates in the CCCBC System. CCCBCs cannot be processed until 1) applications are submitted into the CCCBC System and 2) fingerprints are submitted (in that order).

Contact the CCCBC team with any questions or for assistance by emailing LDECCBCprocessing@la.gov. For IDEMIA finance and NCAC questions contact 877-512-6962 or for UEID and scheduling assistance contact 844-539-5543.

Teaching and Learning Updates



Teaching and Learning Updates

Performance Profile Data Certification

Data Certification is a critical process that allows Community Network Lead Agencies (CNLAs) to ensure informational metrics are accurately captured and reflected in sites' final Performance Profiles.

- Data Certification allows CNLAs and providers the opportunity to verify data entered into the Early Childhood CLASS® Portal at the network, site, and classroom-level.
- If a classroom was open October 1, 2022, informational metrics should be reported even if the information changed after October 1, 2022, or the classroom closed before the end of the academic year.
- All site and classroom data must be certified by CNLAs in the Louisiana Data Review System and will be reported in the 2022-2023 Performance Profiles.
- CNLAs will reach out to sites to verify informational metrics.
- All informational metrics should reflect what was true based on October 1, 2022.

Teaching and Learning Updates

Child Care Resource and Referral

Licensed child care centers and Family Child Care sites should reach out to the appropriate Child Care Resource and Referral agency for support and services in 2023-2024.

Agenda for Children www.agendaforchildren.org	Assumption, Lafourche, Orleans, Plaquemines, St. Bernard, St. Charles, St. James, St. John, St. Tammany, Terrebonne
Children's Coalition www.childrenscoalition.org	Caldwell, E. Carroll, Franklin, Lincoln, Madison, Morehouse, Ouachita, Richland, Tensas, Union, W. Carroll
NSU Child & Family Network www.cfn.nsula.edu	Bienville, Bossier, Caddo, Catahoula, Claiborne, Concordia, DeSoto, Grant, Jackson, LaSalle, Natchitoches, Rapides, Red River, Sabine, Webster, Winn
Volunteers of America Regions 234 www.voascla.org	Ascension, E. Baton Rouge, E. Feliciana, Iberville, Livingston, St. Helena, Tangipahoa, W. Baton Rouge, W. Feliciana

Teaching and Learning Updates

Child Care Resource and Referral

Licensed child care centers and Family Child Care sites should reach out to the appropriate Child Care Resource and Referral agency for support and services in 2023-2024.

Volunteers of America Regions 567 www.voascla.org	Acadia, Allen, Avoyelles, Beauregard, Calcasieu, Cameron, Evangeline, Iberia, Jefferson Davis, St. Landry, St. Martin, St. Mary, Vermilion, Vernon
Jefferson RSN www.jeffersonreadystartnetwork.com	Jefferson
On Track by 5 https://sites.google.com/a/lpssonline.com/on-track-by-5	Lafayette
Pointe Coupee Early Childhood Coalition https://www.pcearlystart.org	Pointe Coupee

Teaching and Learning Updates

Child Care Resource and Referral

Licensed child care centers and Family Child Care sites in Rapides and Jefferson parishes should note the change in their Child Care Resource and Referral agency for 2023-2024.

Beginning July 1, 2023, the following changes will occur:

- Jefferson Parish will be served by the Jefferson Ready Start Network - <https://jeffersonreadystartnetwork.com/>
- Rapides Parish will be served by the NSU Child & Family Network - www.cfn.nsula.edu

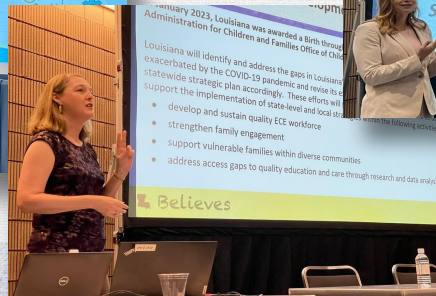
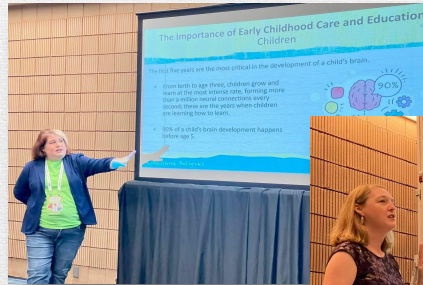
These CCR&Rs will be contacting early childhood providers in these parishes with information about their services.

Teaching and Learning Updates

2023 Early Childhood Conference

Approximately 2,000 teachers, leaders, and staff attended the 2023 Early Childhood Conference.

- Along with two days of high-quality sessions, there were opportunities to network with colleagues and recognize excellence across the state.
- Early childhood professionals learned how they can make the most of their time teaching and supporting children during the conference.



Teaching and Learning Updates

2023 Early Childhood Conference

Session attendance logs and copies of session presentations are now available to attendees.

To find your individual attendance log, follow these instructions:

- Click on this [link](#).
- In the upper left-hand corner, click "File."
- In the dropdown, select "Make a Copy." In the pop-up, click "Make a Copy."
- To filter for your name, click the 3 triangle-shaped lines on the right side of the "Full Name."
- In the drop-down, click "Clear."
- Click into the search field and begin typing your name (Last, First).
- When your name appears, click to select it. A checkmark should appear next to it. Click "Ok."

To review the session presentations, click this [link](#).



Supporting Children to Transition into Kindergarten

Supporting Children to Transition into Kindergarten

- How quickly children adjust across settings increases their success, so supporting children in the transition to Kindergarten is important.
- Supporting children in the transition to Kindergarten looks like a collaborative approach and recognizes that children, families, early learning programs, schools, peers, and communities are all interconnected throughout the transition process.
- Familiarizing children with the Kindergarten setting is a crucial step in the transition process.



Supporting Children to Transition into Kindergarten

Site-based transition practices that support children transitioning from the early learning setting to the Kindergarten setting include the following:

- Create opportunities for children to visit Kindergarten classrooms and attend events with Kindergarten classes at nearby elementary schools. Visit and familiarize children with new settings such as classrooms, playgrounds, cafeterias, libraries, etc.
- Establish peer connections between children who will be entering Kindergarten and children who are currently enrolled in Kindergarten.
- Support families in interacting and reading with their children about Kindergarten.
- Encourage children's excitement about the transition to Kindergarten.

Supporting Children to Transition into Kindergarten

The following are classroom-based and at-home transition practices that support children transitioning from the early learning setting to the Kindergarten setting during the final child care months:

- Model kindness, sharing, and working together and engage with children in ways that promote self-regulation
- Talk, read, sing, and tell stories with children, encouraging them to take the lead
- Provide children with problem-solving tasks, such as making up rules for a new game
- Help children develop and follow daily routines that promote independence
- Ask questions and encourage children to ask and answer questions with peers
- Practice lunch routines such as opening fork packs, cleaning their own space when done, and throwing away their own trash
- Practice proper hand washing and restroom manners
- Play games that involve movement and following directions
- Engage children in longer play with more focus and complexity

Transition Experiences Matter

Successful transition experiences are rooted in a program's ability to foster connections with children, families, and the community while providing supports that directly relate to children's academic success.

Supportive and successful transition practices foster:

- Fewer learning problems/challenges
- Improved positive interactions with peers
- Fewer behavior challenges
- More positive approaches to learning
- Greater frustration tolerance



**Guest Speaker:
Navigators for a Healthy Louisiana
(SWLAHEC)**



**Affordable Health Insurance Options
for
Type III Early Childhood Educators &
CCAP- certified
Family Child Care Providers**

Navigators for a Healthy Louisiana



Navigators for a Healthy Louisiana

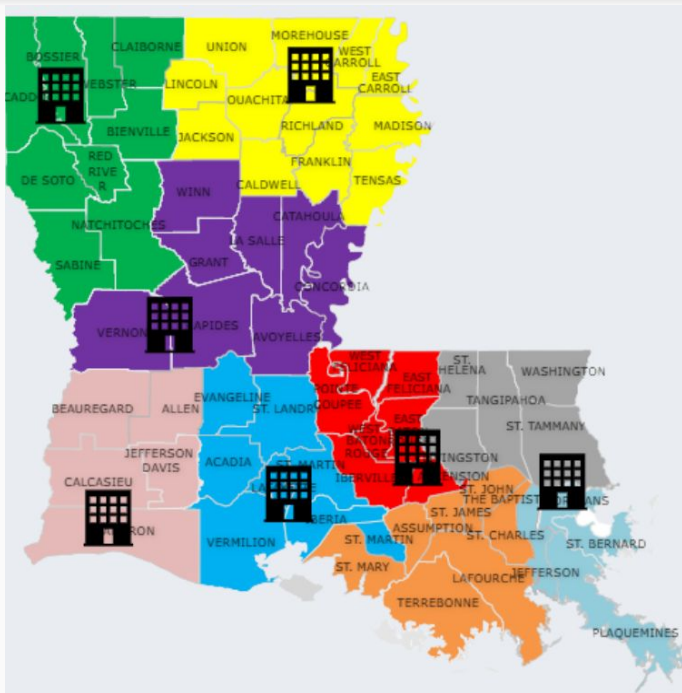
Navigators for a Healthy Louisiana is a free federally funded program supported by a grant from the U.S. Department of Health and Human Services Center for Medicare and Medicaid Services under the Affordable Care Act to assist Louisiana residents with access to low-cost or no cost health insurance options depending on their eligibility.

We provide:

- One-on-one assistance with applying, updating info and educating about health insurance options for Marketplace, Medicaid and LaCHIP
- How to utilize health coverage services & locate providers
- How to access preventable health services



Navigators for a Healthy Louisiana



Office Locations:

Alexandria
Baton Rouge
Lake Charles
Lafayette
Monroe
New Orleans
Shreveport

Regional Coordinators & Certified Navigators
for All 64 Parishes Across the State

How Do Navigators Make a Difference

"A woman had tried to complete a Marketplace Health Insurance application online and became very confused. With Navigator step by step assistance, she learned she hadn't answered the income tax questions correctly. Once the Navigator helped her update her application, she received a larger premium tax credit and was able to pick a plan that fit her budget and needs."

"An individual had previously been paying \$80 a month for a private insurance plan because they were not aware they were eligible for Medicaid. They now will no longer have to pay the monthly premium cost."

- Work with everyone to have access to health insurance
- One-on-one FREE confidential assistance
- Meeting times & locations convenient for educators and providers
- Language interpretations services



How Do We Connect with Educators & Staff?

- Staff Educational Presentations
- Onsite Enrollment Opportunities at Your Center
- Early Education Centers & Providers Direct Referrals
- Community Events & Health Fairs
- Coalition & Other Group Meetings
- Organization Partners
- Enrollee Referrals



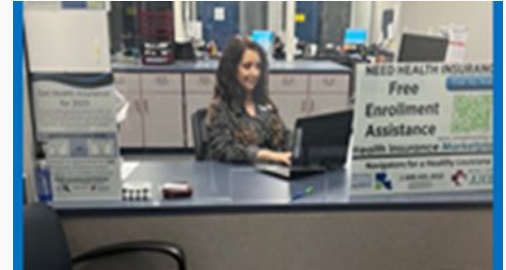
What Resources Are Available?

What resources are available to those who:

- Do not currently have health insurance at all
- Are not offered health insurance coverage through their center or employer
- Can't afford their center's or employer's health insurance coverage
- Are no longer covered under their parent's health insurance plan
- Have lost their Medicaid coverage
- Are confused and overwhelmed by the whole process
- Don't even know where to start

What Affordable Health Insurance Options Are Available for Staff?

- ✓ **Marketplace Health Insurance Plans**
 - *Healthcare.gov - Affordable Care Act*
- ✓ **Medicaid-Healthy Louisiana Plans**



Educators, providers and staff can schedule a free one-on-one appointment either in person or virtually with a Navigator to see what plans they may be eligible for and be provided step-by-step assistance with applying for a Marketplace Health Insurance Plan or if eligible for a Medicaid plan.

Medicaid & LaCHIP

- Medicaid eligibility
- Every year, the income levels are adjusted for inflation
- Medicaid income levels increased in March 2023
- LaCHIP income levels are slightly higher



Louisiana's Medicaid is available to adults and children that income is up to 138% of Federal Poverty Level.

Federal Poverty Guidelines for 2023 Medicaid Coverage

Household Size	Weekly	Monthly	Yearly
1	\$387	\$1,677	\$20,124
2	\$523	\$2,268	\$27,216
3	\$660	\$2,859	\$34,308
4	\$796	\$3,450	\$41,400
5	\$933	\$4,042	\$48,504
6	\$1,069	\$4,633	\$55,596
7	\$1,206	\$5,224	\$62,688
8	\$1,342	\$5,815	\$69,780

Louisianans Eligible for Marketplace Plans

- Numerous Louisianans are eligible for a low or no cost plan through the Marketplace
- No longer eligible for Medicaid
- Change in income or low income
- Employee coverage not available or affordable
- Changes in household size
- Other

Health Insurance Marketplace

The Federal Health Insurance Marketplace is a service that helps people shop for and enroll in lower cost health insurance.

- Health plans purchased through the Marketplace are required to have a minimum level of healthcare coverage and must offer *Essential Health Benefits*.
- Residents may qualify for tax credits to lower premiums, reduced cost sharing, or will receive a referral for Medicaid and Children's Health Insurance Program (CHIP) if qualified.



What Are The Essential Health Benefits?



Marketplace Health Insurance Plan Guidelines

- U.S. citizens
- Persons legally in U.S

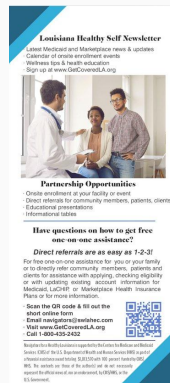
- Income at or below **150%** of the **FPL** (about \$21,870 for individual) will be eligible for plan options with **\$0** premium cost (*premiums paid for by federal subsidies*)
- Income **over 400% FPL** (about \$54,000 for individual) will be eligible for federal subsidies as well
- Maximum any eligible Marketplace enrollee pays is **8.5 %** of their income (remaining premium paid for by federal subsidies)
- When an individual or family fills out a Marketplace application with Navigator assistance, they will be able to see what they qualify for.

Connecting with Navigators for a Healthy Louisiana

An easy way to directly connect staff and others to a local parish Navigator for free one-on-one assistance with checking eligibility, applying for a Marketplace, Medicaid or LaCHIP Insurance Plan, or for updating existing accounts is by choosing an option below. **Takes less than 2 minutes.**



- Connect directly by scanning the QR code located on all our material & fill out the online form
Name, Parish, Contact Number, Email Address, Referral Source
- Go to this [webpage](#) and fill out the online form
- Call 1-800-435-2432 or email navigators@swlahec.com
- Contact your local Navigator Coordinator and Navigator directly



Connecting with Navigators for a Healthy Louisiana

- Sign-up on our website for the ***Navigators For a Healthy Louisiana - Louisiana Healthy Self Newsletter***
- Like us on ***Facebook-Navigators for a Healthy Louisiana***
- Check out our website for resources and more info www.GetCoveredLA.org



Health Insurance Marketplace

Navigators for a Healthy Louisiana



1.800.435.2432



Navigators for a Healthy Louisiana

Health Insurance Marketplace

Navigators for a Healthy Louisiana



Questions?

Navigators for a Healthy Louisiana is supported by the Centers for Medicare and Medicaid Services (CMS) of the U.S. Department of Health and Human Services (HHS) as part of a financial assistance award totaling \$1,813,570 with 100 percent funded by CMS/HHS. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by CMS/HHS, or the U.S. Government.

Navigators for a Healthy Louisiana

Contact Information

Navigators for a Healthy Louisiana is supported by the Centers for Medicare and Medicaid Services (CMS) of the U.S. Department of Health and Human Services (HHS) as part of a financial assistance award totaling \$1,813,570 with 100 percent funded by CMS/HHS. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by CMS/HHS, or the U.S. Government.

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**Health Insurance
Marketplace**



Upcoming Events

Upcoming Events

New Director Webinar

Every month, the LDOE team conducts a webinar for new directors that focuses on a topic related to early childhood quality while also helping to expand directors' network of peers.

The July New Director webinar topic is “What is TIKES Mental Health Consultation and What Can It Do for My Program?”

- **Webinar Date/Time:** July 28, 2023 at 12:00 p.m.
- **Webinar Link:** <https://ldoe.zoom.us/j/92700204655?>
- **Phone Number:** 1-407-381-2552
- **Meeting ID:** 927 0020 4655

Contact tella.henderson@la.gov with any questions.

Upcoming Events

Monthly Provider Webinar

The Department hosts monthly webinars for early childhood providers. These webinars include important updates and reminders for all provider types.

Providers can access the next provider webinar using the information below:

- **Webinar Date/Time:** Thursday, August 10, at 1 p.m.
- **Webinar Link:** <https://ldoe.zoom.us/j/93597745872>
- **Phone Number:** 1-312-626-6799
- **Meeting ID:** 935 9774 5872

Contact Info

Child Care Licensing

- Call 225-342-9905
- Email ldelicensing@la.gov or email licensing consultants directly

Child Care Assistance Program

- Call 225-250-7635 or 225-252-9543
- Email ldeccap@la.gov or enter a [ticket](#) at the Provider Help Desk
- TOTS Assistance: Jackie.Droddy2@la.gov

Child Care Provider Certification

- Email providercertification@la.gov

Child Care Criminal Background Checks

- Call 225-342-2716 or 225-342-5311 or email LDEchildcareCBC@la.gov

COVID-19 Supports

- LDOE COVID-19 [landing page](#) and [library](#)
- COVID-19 [FAQ](#) for early childhood
- [Office of Public Health Guidelines for Child Care](#)
- Questions regarding COVID-19, contact LDOECovid19Support@la.gov

General Early Childhood Support

- Email earlychildhood@la.gov

