

Q: Has the Super Summer Institute been cancelled?

A: Yes. In alignment with guidance issued by state health officials and the CDC, the Department has made the decision to cancel the 2020 Super Summer Institute (SSI) face-to-face model occurring in June and July.

Q: Will the LDOE refund my registration fee?

A: Yes. All registrants will automatically be unregistered from the event. Those who paid for a ticket will automatically receive a refund, by the end of April, to the card on file. Confirmation of the cancellation will be sent to the purchaser's email address.

Q: Do I need to email someone in order to prompt the processing of my refund?

A: No, all refunds will be processed automatically. You will receive an automated confirmation email once your refund has been processed.

Q: How can I receive the session content to obtain my needed Industry-Based Credential (IBC) or Certificate of Completion for non-credentialed sessions?

A: The Jump Start team has compiled the [2020 Jump Start SSI Digital Learning Opportunities](#) which provides a list of available training opportunities to obtain credentialing. The guide will be updated on an ongoing basis as new training opportunities are identified.

Q: How will my school system pay for these digital learning opportunities?

A: School systems may use Career Development Funds (CDF), Perkins Funds or any other available funds.

Q: What opportunities are available for students to continue engaging with Career and Technical Education content and complete on-time Industry Based Certification testing?

A: Career and Technical Education Resources for continuous learning and remote testing options can be found in the [Continuous Education Toolkit](#).