

The following is a comprehensive list of all school systems or public facing email inboxes managed by the Department. Please review this list and send your questions to the appropriate email in order to ensure that your questions are answered in a timely manner.

LDOE Email Response Protocols:

- All emails sent to one of the following inboxes should be responded to within 48 hours of receipt.
- Should the LDOE need more than 24 hours to respond to a question, the sender will be notified of the anticipated timeline in which they will receive an answer to their question.
- If after 48 hours the sender has not received a response to their question, they should resend the email and copy the inbox primary contact.

Topic	Inbox	Answers Questions About...	Lead Office	Primary Contact
Assessments	assessment@la.gov	<ul style="list-style-type: none"> • Preparation for and administration of assessments and accountability including, but not limited to, standard and alternate assessment for grades 3-8 and high school • All K-12 summative and non-summative assessments (ELPT, ELPS, LEAP Connect, ACT, LEAP 360, etc.) • Early childhood assessments • Student test histories • Assessment graduation requirements • School and district performance scores • Data certification • Accommodations 	Academic Policy & Accountability	Jennifer Baird jennifer.baird@la.gov
Believe and Prepare	believeandprepare@la.gov	General questions about the Believe and Prepare program or educator preparation Questions about Content and Mentor Teachers	Academic Strategy	Toriano Hayward Toriano.hayward@la.gov

Charter Support	charters@la.gov	Automates issue tickets for charters in Charter Salesforce platform	Office of Portfolio	Erica Spencer erica.spencer@la.gov
Charter Pre-Opening	preopening@la.gov	Questions related to the pre opening process for new Type 2 & 5 charter schools	Office of Portfolio	Erica Spencer erica.spencer@la.gov
Child Care Assistance Program (general)	LDECCAP@la.gov	Questions related to Child Care Assistance Program (CCAP), including questions from families and the general public; CCAP clients to verify documents, and contact case workers.	Early Childhood	Jason Burden jason.burden@la.gov Chloe Jones chloe.jones@la.gov
Child Care Assistance Program (priority)	CCAPpriority@la.gov	Questions from priority populations for the Child Care Assistance Program (CCAP)	Early Childhood	Tamella Ellerson tamella.ellerson@la.gov Tamra Patrick tamra.patrick@la.gov
Child Care Assistance Program Early Head Start	EHSccap@la.gov	Processes Early Head Start Partnership applications, EHS verifications, EHS communications, center Change reports	Early Childhood	Anthony Martin anthony.martin@la.gov
Child Care Assistance Program Fraud	ldeccapfraud@la.gov	Concerns or reports around fraudulent claims for CCAP.	Early Childhood	Sandra Johnson sandra.johnson@la.gov
Child Care Assistance Program Systems	ccapsystems@la.gov	Used for notifications to systems team members for internal technical requests, reporting technical issues and various data requests.	Early Childhood	Eric Bryant eric.bryant@la.gov
Child Care Assistance	TLCCAP@la.gov	Answers questions and requests regarding CCAP Transitional living documents	Early Childhood	Tara Gatlin tara.gatlin@la.gov

Program Transitional Living		(outreach centers/programs, shelters, opioid) and verifications		
Child Care Assistance Program- virtual faxes	Nextiva@la.gov	Answers virtual faxes related to Child Care Assistance Program	Early Childhood	Tara Gatlin tara.gatlin@la.gov
Child Care Assistance Program Welfare	CCAPChildWelfare@la.gov	This inbox processes Continuity of Care applications and answers questions about said topic.	Early Childhood	Robin Camel Johnson robin.camel2@la.gov
Child Care Center Licensing	LDElicensing@la.gov	Questions and information related to all licensing for child care centers This is the address that should be used to report complaints about child care providers or unlicensed sites.	Early Childhood	Kishia Grayson kishia.grayson@la.gov
Child Care Criminal Background Checks	LDECCBCprocessing@la.gov	Questions related to Child Care Criminal Background Checks processing, requirements, and associated fees.	Early Childhood	Cidnae Ballet cidnae.ballet@la.gov
Child Care Criminal Background checks	LDEchildcareCBC@la.gov	Questions related to Child Care Criminal Background Checks, including individuals with out-of-state records.	Early Childhood	Erin Coker erin.coker@la.gov
Compass	compass@la.gov	Question related to the teacher evaluation system including: Compass Compass Information System (CIS) Student Learning Targets Observations Bulletin 130	Academic Strategy	Jennie Moctezuma jennie.moctezuma@la.gov
Communications/ Newsletters	ldoecommunications@la.gov	Questions related to newsletters, media or general communication questions.	Public Affairs	Alexis Pritchard alexis.pritchard@la.gov

Curriculum & Instruction	classroomsupporttoolbox@la.gov	Questions related to standards and curriculum	Academic Content	Marcie Buckle marcie.buckle@la.gov
Curriculum Verification and Results Reporting Portal	ldocvr@la.gov	Questions related to Curriculum Verification and Results Reporting Portal (CVR) including: Roster verification granting CVR access transitional student growth/VAM	SRAA	Laura Boudreaux laura.boudreaux@la.gov
Data Governance	LDEdata@la.gov	Questions related to data governance including: Act 677 FTP assistance Data sharing agreements Records requests Any additional inquiries related to newsletter entries or data governance webinars.	Data Governance	Kim Nesmith kim.nesmith@la.gov
Data Systems	systemsupport@la.gov	Questions related to any of the LDOE data systems or specific inquires in response to a newsletter entry or other communication channel	Data Management	Sherry Randall sherry.randall@la.gov
Data Systems	EdLink360@la.gov	Questions or inquiries about the EdLink system including vendor questions and file extract concerns.	Data Management	Sherry Randall sherry.Randall@la.gov
Diverse Learner Support	diverselearnersupport@la.gov	Questions related to diverse learner supports including Intervention Content Leader, core supports, intensive interventions, and IAIPs.	Special Education Policy	Stacey Morehead stacey.moorehead@la.gov
Early Childhood	earlychildhood@la.gov	Questions related to Early Childhood including: <ul style="list-style-type: none"> • Funding • Enrollment • Accountability 	Early Childhood	Sydney Anderson sydney.anderson@la.gov Nina Harper nina.harper@la.gov

		<ul style="list-style-type: none"> Improvement for early childhood programs 		
Early Childhood Academic Assurances	ECassurances@la.gov	Inbox for early childhood academic assurances that are submitted annually by child care centers, as well as routinely for new child care centers	Early Childhood	Lindsey Bradford lindsey.bradford@la.gov
Early Childhood Appeals	EarlyChildhoodAppeals@la.gov	Inbox for appeals related to CLASS observations and performance scores for early childhood sites/schools.	Early Childhood	Sydney Anderson sydney.anderson@la.gov
Early Childhood Child Care Provider Certification	providercertification@la.gov	Questions and information related to provider certification for child care centers and family home center	Early Childhood	Romney Manuel romney.manuel@la.gov
ELA Guidebooks	ELAGuidebooks@la.gov	Questions regarding ELA Guidebooks	Academic Content	Marcie Buckle marcie.buckle@la.gov
Environmental Education	environmentaleducation@la.gov	Questions regarding environmental education	Academic Content	Breigh Rhodes breigh.rhodes@la.gov
Events	LDOEEvents@la.gov	Questions regarding Department led events to include Teacher Leader Summit	Academic Strategy	LeAnna Touns-Bennett leanna.touns@la.gov
Federal Programs	LDOE.federalsupport@la.gov	Questions regarding federal programs	Federal Programs	Loria Jackson loria.jackson@la.gov
Finance: Charter Support	charterfinancehelpdesk@la.gov	Charter funding and allocation support	State Education Finance & Policy	Rey Valldejuli reynaldo.valldejuli@la.gov
Finance: Nonpublic Support	nonpublicfinancehelpdesk@la.gov	Nonpublic finance support with textbooks, school lunch, or required services allocations	State Education Finance & Policy	Rey Valldejuli reynaldo.valldejuli@la.gov
Finance Issues: State & Local	schoolfinancehelpdesk@la.gov	State & Local Finance related issues or support	State Education Finance & Policy	Rey Valldejuli reynaldo.valldejuli@la.gov
Financial Aid Planning	LDEfinancialaid@la.gov	Questions related to financial aid planning and FAFSA	Student Opportunities	Barrye Bailey barrye.bailey@la.gov
Grants Help Desk	LDOE.grantshelpdesk@la.gov	Technical assistance with grants	Grants Management Office	Randy Littleton randy.littleton@la.gov

Grant Submissions	LDEgrants@la.gov	Submission of Grant Budget applications for programs that are managed outside of eGMS.	Grants Management Office	
High School Academic	highschoolacademics@la.gov	<p>Questions related to College Readiness including:</p> <ul style="list-style-type: none"> • TOPS University Diploma track • college preparatory coursework • dual enrollment opportunities • high school student planning guidebook • course codes • duplicate transcripts 	Student Opportunities	Ernise Singleton ernise.singleton@la.gov
Instructional Materials Review	louisianacurriculumreview@la.gov	Questions related to textbooks and instructional materials review, vendors, and PD vendor guide	Academic Content	Marcie Buckle marcie.buckle@la.gov
JumpStart	jumpstart@la.gov	Questions related to the Jump Start program, Super Summer Institute Registrants, and Career Development fund support.	Student Opportunities	Ken Bradford ken.bradford@la.gov Jessica Vallelungo jessica.vallelungo@la.gov
Lead Agency Support	leadagencysupport@la.gov	Questions related to community networks, lead agency programs, enrollment, and other support topics.	Early Childhood	Meredith Eckard meredith.eckard@la.gov
MFP Support	LDOEMFPhelpdesk@la.gov	Minimum Foundation Program & related questions support	State Education Finance & Policy	Rey Vallejuli reynaldo.vallejuli@la.gov
Nonpublic School Support	nonpublicschools@la.gov	Questions related to nonpublic school approval, School Choice Scholarship for Students with Exceptionalities, and general parent concerns/questions regarding state approved nonpublic schools	Portfolio	Lindsey Rhodes lindsey.rhodes@la.gov
Pupil Progression Plans	PPP@la.gov	Questions related to Pupil Progression Plans (PPP) and for collection of PPPs for the 2015-16 school year and beyond.	Student Opportunities	Ernise Singleton ernise.singleton@la.gov

Scholarship School Support	studentscholarships@la.gov	Questions from parents and schools related to the Louisiana Scholarship Program	Portfolio	Lindsey Rhodes lindsey.rhodes@la.gov
Special Education and 504	specialeducation@la.gov	Questions about special education and 504 services or policy.	Special Education Policy	Kristi-Jo Preston kristijo.preston@la.gov
Supplemental Course Academy	SCA@la.gov	Questions related to the Supplemental Course Academy including: Requests from LEAs for support regarding usernames, technical issues, requests for assistance, etc. Auto messages from lacourses.net	Student Opportunities	Tiffany Thomas tiffany.thomas@la.gov
STEM	STEM@la.gov	Questions about STEM fellows, STEM pathways, STEM course equivalencies	Academic Content	Breigh Rhodes breigh.rhodes@la.gov
Teacher and Principal of the Year/Milken Awards	excellenteducators@la.gov	Questions related to the Louisiana Teacher and Principal of the Year programs or other educator recognition initiatives	Academic Strategy	Joni Lacy joni.lacy@la.gov
Teacher Leaders	louisianateacherleaders@la.gov	Questions related to Teacher Leaders including: Teacher Leader professional development and events (Teacher Leader Collaboration Events, Teacher Leader Summit, Summer Content Institutes) Teacher Leader Advisors Content and Mentor Teachers	Academic Content	Marcie Buckle marcie.buckle@la.gov
Technology	edtech@la.gov	Questions regarding education technology.	IT	Carol Mosley carol.mosley@la.gov
Travel	travelhelp.DOE@la.gov	Questions regarding travel reimbursement	Finance	Patrice Dupclay-Cotton patrice.dupclay-cotton@la.gov



World Languages and English Learners	language.acquisition@la.gov	Questions regarding Foreign Language/Immersion and English learner instruction/services; Pk-12	Academic Content	Michele Braud michele.braud@la.gov Melissa Monroe melissa.monroe@LA.GOV
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