



# EARLY CHILDHOOD NEWSLETTER

August 10, 2023

Dear Colleagues,

As we begin a new academic year, I want to thank you for your continued commitment to elevate early childhood. Every child can learn and must enter kindergarten with the foundational tools to succeed. You play an important role in the development of the children you serve.

In particular, we recognize the significance of helping the children of Louisiana enter kindergarten "reading ready." Along with families, we can make a significant impact by simply reading to children every day. By instilling a love for reading from an early age, we set them on a path to literacy and academic success. On our most recent LEAP results, 3rd and 4th grade students saw gains in English/language arts. The foundation of that success began to be built during the early childhood years.

Thank you for your dedication to the families of Louisiana,  
Dr. Cade Brumley

## Upcoming Deadlines

- August 14: Deadline to Register for August 28-29 CLASS<sup>®</sup> Pre-K-3rd 2nd Edition Training
- August 23: Deadline to Register for September 6-7 CLASS<sup>®</sup> Pre-K-3rd 2nd Edition Training
- September 22: Deadline to nominate Early Childhood Teacher and Leader of the Year Candidates

## Upcoming Events

- August 16: [TS GOLD<sup>®</sup> Update Webinar](#)
- August 17: [CCCBC Renewal Process Webinar](#)
- August 23: [Young Children with Disabilities Webinar](#)
- August 25: [New Director Webinar](#)
- September 7: [Early Childhood Provider Update Webinar](#)

## More Important Dates

Please see the [LDOE School System Support Calendar](#).

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## Provider Updates

### **NEW: Early Childhood Provider Update Webinar**

The next monthly provider update webinar will be held September 7, 2023. Providers can access the upcoming September provider update webinar using the information below:

<b>Webinar Date/Time:</b>	Thursday, September 7 at 1 p.m.
<b>Webinar Link:</b>	<a href="https://ldoe.zoom.us/j/93597745872">https://ldoe.zoom.us/j/93597745872</a>
<b>Phone Number:</b>	1-312-626-6799
<b>Meeting ID:</b>	935 9774 5872
<b>Passcode:</b>	641464

### **REMINDER: TIKES Mental Health Consultation**

Early Childhood Mental Health Consultation (ECMHC) is an intervention that teams a mental health professional with early childhood professionals to improve the behavioral health of young children in early learning settings. The TIKES ECMHC provides support at no cost to Type III and Child Care Assistance Program (CCAP)-certified Family Child Care sites that have opted into or are interested in opting into Academic Approval. Onsite support and professional development is provided for teachers and other early childhood professionals by early childhood mental health specialists.

Visit the [TIKES](#) webpage for more information.

### **Reminder: Medicaid Post-COVID-19**

Louisiana Medicaid currently provides health insurance coverage to just over two million individuals throughout the state. Due to the continuous coverage requirement of the Families First Coronavirus Response Act, Medicaid has not ended coverage for most members since March 2020.

The Act authorizing continuous coverage is now ending, however. In late April 2023, Medicaid began sending letters and renewal packets to members where more information is needed to determine whether a member is still eligible. This process will occur over a 12-month time period.

For approximately half of Medicaid members, eligibility redeterminations require action from the member. Medicaid will send a letter requesting additional information from the member so the Louisiana Department of Health can properly redetermine members' eligibility. Members who have elected to use the self-service portal and receive email communication will receive an email.

For full details about Medicaid information, please review the [Medicaid Renewal Toolkit](#), email [mymedicaid@la.gov](mailto:mymedicaid@la.gov), or call 1-888-342-6207.

If unsure of whether or not teachers or providers have any kind of health insurance coverage, email [navigators@swlahec.com](mailto:navigators@swlahec.com), visit [www.GetCoveredLA.org](http://www.GetCoveredLA.org), or call 1-800-435-2432.

### **REMINDER: Louisiana Healthcare Navigators—Connecting Early Childhood Care and Education Staff to Healthcare Options**

The Louisiana Department of Education is partnering with the Southwest Louisiana Area Health Education Center (SWLAHEC) to connect early childhood educators with healthcare options. Early Childhood Healthcare Navigators for a Healthy Louisiana are providing free one-on-one assistance to early childhood educators, checking eligibility for, applying for, and updating existing account information for Medicaid, LaCHIP, and/or Marketplace Insurance Plans.

Early Childhood Healthcare Navigators, serving every parish, will provide the following:

- Education on health insurance options
- Information on how to utilize health coverage
- Information on how to locate health care providers
- Information on how to access preventive care
- Flexible meeting times and locations
- Help to consumers to keep their information up-to-date
- Help to navigate the Health Insurance Marketplace
- Access to the Navigator Newsletter

To find out more about this free one-on-one assistance



- Scan the QR code and fill out the short online form or complete the [sign up form](#) using this link
- Email [navigators@swlahec.com](mailto:navigators@swlahec.com)
- Visit [www.GetCoveredLA.org](http://www.GetCoveredLA.org) or call 1-800-435-2432

Contact [devon.camarota@la.gov](mailto:devon.camarota@la.gov) with questions about this opportunity.

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## UPDATES FOR TEACHING AND LEARNING

### **NEW: Early Childhood Teacher and Leader of the Year (TOY/LOY) Winners Announced**

The Louisiana Department of Education celebrated some of the state's most outstanding teachers and leaders at the 17th Annual Cecil J. Picard Educator Excellence Awards Gala. Produced in partnership with Dream Teachers, this event was highlighted by the announcement of the Louisiana Teacher and Principal of the Year, Louisiana Early Childhood Teacher and Leader of the Year, and Louisiana New Teacher of the Year.

Phedra Jackson is the 2024 Louisiana Early Childhood Teacher of the Year! Jackson teaches at Lafourche Head Start in Lafourche Parish and has more than 10 years of experience working and serving children and families in Louisiana.

Arielle Hughes is the 2024 Louisiana Early Childhood Leader of the Year! Hughes leads Carousel Preschool in Jefferson Parish and has more than 10 years of combined experience in both leading and teaching in early learning centers.

Congratulations to these outstanding early childhood educators!

Nominations for the next year of applications will open August 11. Please use the [nomination form](#) to share with the LDOE the excellent educators deserving of this award.

For more information reach out to [earlychildhood@la.gov](mailto:earlychildhood@la.gov) or [excellenteducators@la.gov](mailto:excellenteducators@la.gov).

**NEW: Young Children with Disabilities (YCWD) Community of Practice Webinar**

The Early Childhood YCWD Community of Practice provides a time for Part B, Section 619 special education coordinators and coaches to receive updates and collaborate. Participants can access the YCWD Community of Practice webinar using the information below:

**Webinar Date/Time:** Thursday, August 23 at 2:00 p.m.  
**Webinar Link:** <https://zoom.us/j/6920610085?>  
**Phone Number:** 1-312-626-6799  
**Meeting ID:** 692 061 0085  
**Passcode:** gyiy3F

Contact [caitlyn.robinson@la.gov](mailto:caitlyn.robinson@la.gov) with any questions.

**NEW: Teachstone® – The CLASS® Learning Community**

The CLASS® Learning Community is a group of educators dedicated to helping children by measuring and improving teacher-child interactions. Join for free and browse the available resources. Resource documents, recorded webinars, discussion boards, and blog posts are available. New live webinar series:

- [Back to School with Meaningful Interactions](#), August 14-18, at 2:00 p.m.  
A transformative and engaging series designed exclusively for Early Childhood teachers and instructional coaches. This free event combines on demand and live sessions, providing practical strategies for immediate implementation and leaving participants energized about returning to the classroom. Experience one live session each day, packed with valuable insights and interactive discussions led by experts in the field.

Visit [teachstone.com](http://teachstone.com) for more information about the Learning Community.

**NEW: Teachstone® – Pre-K-3rd CLASS® 2nd Edition Observer Training Opportunities**

Teachstone will offer Pre-K-3rd CLASS® 2nd Edition virtual training at a reduced cost of \$500 for new Pre-K-3rd observers in August and September 2023. This two-day training is virtual and will include the training, materials, and reliability test. Once the test is passed, observers will be Pre-K-3rd CLASS® 2nd edition-certified.

- August 28-29 session (must register by August 14)
- September 6-7 session (must register by August 23)

Please email [louisiana-TS@teachstone.com](mailto:louisiana-TS@teachstone.com) to receive more information or to register for a training.

**NEW: GOLD® Update Webinar for Community Network Lead Agencies and GOLD® Administrators**

The Department hosts GOLD® update webinars for site and network leaders and site support agencies such as CCR&Rs. Please refer to the Department's [TS GOLD® Guidance](#) and [TS GOLD® FAQ](#) documents for helpful information and GOLD® protocols.

The August GOLD® webinar will focus on preparing for the upcoming school year. Participants can access the GOLD® informational webinar using the information below:

**Webinar Date/Time:** Wednesday, August 16 at 1:00 p.m.  
**Webinar Link:** <https://ldoe.zoom.us>  
**Phone Number:** 1-312-626-6799  
**Meeting ID:** 974 0485 0210  
**Passcode:** 980775

Please contact [ECAssessment@la.gov](mailto:ECAssessment@la.gov) with any questions.

### **REMINDER: Teaching Strategies GOLD® Webinars and Resources**

The new Teaching Strategies Teacher App (Beta) is now available. The teacher mobile app offers an easy, efficient way to quickly complete essential daily tasks whether online or offline.

With the Teaching Strategies Teacher app, teachers can:

- make the most of every moment with all Mighty Minutes at their fingertips
- effectively and efficiently engage and communicate with families
- capture observations in the moment

The app can be downloaded from the [Apple App Store](#) and the [Google Play Store](#).

Teaching Strategies also offers several [on-demand recorded webinars](#) for early childhood teachers and leaders. Visit the [Learning in Action Library](#) for tips and classroom support.

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## **UPDATES FOR FUNDING AND ENROLLMENT**

### **NEW: Child Care Assistance Program (CCAP) Waitlist Removal Notification**

The week of July 17, 2023, the Department began mailing Waitlist Verification Forms to families determined eligible for the Child Care Assistance Program with an application date of October 1-31, 2022.

To ensure eligible families are still in need of child care, the Department must evaluate their continued need for services. The Waitlist Verification Form includes five YES or NO questions. If the family answers NO to any question, a CCAP 10 [Report of Changes Form](#) will also be required. It is important that families complete and return these forms by the deadline listed in the mailouts.

The Department will also begin mailing Waitlist Verification Forms to families determined eligible for the Child Care Assistance Program with an application date of November 1-30, 2022.

Forms can be faxed to 225-376-6060 or emailed to [LDECCAP@la.gov](mailto:LDECCAP@la.gov). Contact the LDOE Provider Help Desk at 225-250-7635 or 225-252-9543 with any questions.

### **NEW: Child Care Assistance Program (CCAP) Semi-Automated Invoices (SAIs)**

In order to receive payment for the time period listed on an SAI, providers must submit attendance records along with the completed and signed SAI.

Attendance logs, in accordance with *Bulletin 137*, must include the following:

- The date(s) child care services were provided
- Arrival and departure times
- Child's first and last name
- First and last name of the person who signed the child into care
- First and last name of the person to whom the child is released
- Name and location of services

SAIs and attendance logs may be faxed to 225-376-6056 or emailed to [LDECCAP@la.gov](mailto:LDECCAP@la.gov). Contact the LDOE Provider Help Desk at 225-250-7635 or 225-252-9543 with any questions.

**NEW: Child Care Assistance Program (CCAP) Verification Request/Client Contact Letter:**

When clients receive a Verification Request/Client Contact Letter (CCAP 14) in the mail, they must adhere to the dates on the form. All documentation should be returned to the Department by the due date on the form. Clients are given 10 days to return information. Please help the Department to ensure that cases are processed quickly by returning the information immediately. Adhering to the due dates will assist the CCAP team in meeting case processing deadlines.

All verification documents can be faxed to 225-376-6060 or emailed to [LDECCAP@la.gov](mailto:LDECCAP@la.gov). Contact the LDOE Provider Help Desk at 225-250-7635 or 225-252-9543 with any questions.

**REMINDER: Child Care Assistance Program (CCAP) Household Redeterminations**

The Department is currently experiencing a large influx of redetermination applications, change reports, email inquiries, and Provider Help Desk tickets. The teams are working to process tasks as quickly as possible.

Please note that cases are being processed in order of receipt. All cases will be processed and notices will be sent to the client and the provider upon determining eligibility and making submitted changes.

For applications or verifications completed more than 30 days ago, send an email to [ldeccap@la.gov](mailto:ldeccap@la.gov) for confirmation of receipt. The Department is working to increase efficiencies in responding to provider queries more promptly.

Contact the LDOE Provider Help Desk at 225-250-7635 or 225-252-9543 with any questions.

**REMINDER: ARPA Stabilization Grant Assessment (Rounds 1 & 2)**

The LDOE is conducting a grant assessment related to the ARPA Stabilization Grants and has partnered with Postlethwaite and Netterville (P&N) to collect information regarding the use of these funds.

Participation in the assessment, just like the survey that preceded the assessment, **is required**. Failure to comply with Postlethwaite and Netterville requests, during any part of the assessment process, will impact a site's ability to receive future grants and may impact a site's ability to receive CCAP payments.

Contact the LDOE Provider Help Desk at 225-250-7635 or 225-252-9543 with any questions. For technical assistance with completing requests for documents from P&N, contact P&N at [info@LDOE-pnsurvey.com](mailto:info@LDOE-pnsurvey.com).

**REMINDER: Child Care Assistance Program (CCAP) Eligibility Redetermination for Families**

The LDOE CCAP team sends notifications of upcoming redeterminations to providers and families monthly.

As the Department works to streamline its processes, it is still critically important that families respond immediately with a new CCAP [redetermination application](#), check stubs, and immunization records. The case will not be extended if documents are not received according to the dates on the CCAP 11RC - Redetermination Notice (to families) and CCAP 11RCP - Provider Redetermination Notice (to providers) or if the case is deemed ineligible.

The Department appreciates providers' assistance in ensuring families submit the redetermination application and all required documents to prevent closure of the family's CCAP case. Once the case is closed, if services are still needed, the family will need to reapply for CCAP and will be placed on the waitlist, if deemed eligible. As a reminder, if the application is not received by the 15th of the redetermination month, the client and the provider will receive a Notice of Terminated Services effective for the last day of the month.

Contact the LDOE Provider Help Desk at 225-250-7635 or 225-252-9543 with any questions.

**REMINDER: Child Care Assistance Program (CCAP) Underutilized Authorizations for Families**

The CCAP Eligibility Team conducts reviews of underutilized authorizations of children who have not attended child care within the previous month. Attendance recorded in the site's attendance tracking system, KinderConnect, is examined as part of the underutilization review. Authorizations must be utilized by families within a 30-day period to maintain CCAP certification.

If CCAP children are not attending, the Department will issue a first notice to families at the mailing address on file, advising families of non-usage of authorizations. If CCAP children appear on the report a second time, families will lose their CCAP authorizations. The family's case will be placed in "pend close" status, and the provider and family will receive a Notice of Termination of Service for the end of the current month. Families will need to reapply for CCAP and will be placed on the waitlist, if deemed eligible.

Contact the Provider Help Desk at (225) 250-7635 or (225) 252-9543 or enter a [ticket](#) in the Provider Help Desk Ticket System with any questions.

**REMINDER: Child Care Assistance Program (CCAP) KinderConnect Attendance Tracking System**

The Louisiana Department of Education has transitioned to KinderConnect as the mandatory attendance tracking system for the Child Care Assistance Program (CCAP)

Additional training and resources are available on the [EdLink Support](#) page.

For KinderConnect time and attendance system questions call 1-888-829-9258 or email [supportLA@kindersystems.com](mailto:supportLA@kindersystems.com). Support staff at KinderSystems are available Monday through Friday from 7:00 a.m. to 9:00 p.m.

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## UPDATES FOR LICENSED CENTERS, FAMILY CHILD CARE, AND IN-HOME PROVIDERS

**NEW: Summer Sun and Playground Safety Tips**

In the last week there have been several critical incident reports submitted for children as young as two years old receiving second degree burns on the bottom of their feet after being on the playground without shoes. To prevent this from happening, staff members should ensure children are protected from the sun and hot surfaces between the hours of 10:00 a.m. and 4:00 p.m.

Staff members are strongly encouraged to closely monitor children while on the playground to ensure shoes are being worn. Some additional safety tips include:

- checking the temperature of playground equipment including the surface under and around the equipment, including
  - metal swings and slides
  - rubber and plastic material
  - concrete and pea gravel surfaces
- encouraging families to dress children in cool clothing
  - **Note:** Topicals such as sunscreen should not be applied without written authorization signed and dated by the parent or guardian.
- holding regularly scheduled water breaks

Please monitor the [National Weather Service](#) for weather warnings and advisories.

Contact the site's [licensing consultant](#) with any questions.

### **NEW: Administering Medication**

There shall be at least two staff members trained in medication administration and at least one trained staff member on the premises during the hours of operation.

All staff members administering medication must have current documentation of medication administration training. Only the staff members with this training should administer any type of medication.

This training must be completed every two years with an approved trainer.

Contact the site's [licensing consultant](#) with any questions.

### **REMINDER: Motor Vehicle Passenger Checks**

As a reminder, the negative consequences of extreme heat are so significant that Louisiana has a [law](#) prohibiting leaving children unattended in a vehicle.

- A first offense for leaving a child under the age of six unattended or unsupervised in a car will net a fine of up to \$500 or imprisonment up to six months or both.
- Each subsequent offense will result in felony imprisonment for no less than one year and a fine of no less than \$1,000.

As required in [Bulletin 137](#) §2017, Motor Vehicle Passenger Checks, it is imperative that vehicles are adequately inspected for children before staff exit the vehicle, especially with outside temperatures: **Children can die in a hot vehicle in a matter of minutes.**

Each vehicle shall have a vehicle passenger check and a face-to-name count conducted at each of the following times:

- prior to leaving center for destination
- upon arrival at each destination
- prior to departure from each destination and
- upon return to center

A staff person shall

- physically walk through the vehicle and inspect all seat surfaces, under all seats, and in all enclosed spaces and recesses of the interior of the vehicle
- record the time of the visual passenger check and sign the log, indicating that no child was left in the vehicle

Contact the site's [licensing consultant](#) with any questions.

### **REMINDER: EdLink Licensing System and Training Opportunities**

All providers must use the EdLink system to submit new Licensing applications, renewal Licensing applications, Licensing request changes, and to access the Department's new attendance system, KinderConnect.

Please note:

Renewal applications

- must be submitted prior to the first day of the month in which the current license expires in order to ensure that there is no interruption of service and authorizations are not dropped
  - For example, if the center's license expires September 1, 2023, the renewal application must be submitted by August 31, 2023.
- can be started up to 90 days prior to the expiration date

- must include all required documentation

The Department is offering multiple [EdLink trainings](#) where providers will be given instructions for accessing and navigating the system. For the months of August and September, training is scheduled for Wednesdays only. In-home and Family Child Care provider sessions are held every other Wednesday.

It is highly recommended that providers attend each session in the order in which they are listed. All sessions do require pre-registration, through the links below, so please register early, and note that space is limited.

- Accessing EdLink, 12:00-1:00 p.m.  
[https://us06web.zoom.us/meeting/register/tZUtcOyhqDlrG9LjJfXCt\\_RBevBnA5s2-xVt](https://us06web.zoom.us/meeting/register/tZUtcOyhqDlrG9LjJfXCt_RBevBnA5s2-xVt)
- Completing Type I, II, and III New and Renewal Applications, 2:00-3:30 p.m.  
<https://us06web.zoom.us/meeting/register/tZUvd-uqgTktHdBwg7WD49LP6q-jy5lwXQg->
- Completing In Home and Family Home Renewal Applications, 6:00-7:30 p.m.  
[https://us06web.zoom.us/meeting/register/tZEsd-msrzovHdVLyHzqvout1isT\\_fmIx79P](https://us06web.zoom.us/meeting/register/tZEsd-msrzovHdVLyHzqvout1isT_fmIx79P)

For questions regarding EdLink, please submit a ticket in the [EdLink Support Ticket System](#) or visit the Department's [EdLink Training](#) page to access training videos and training manuals at any time. For detailed guidance and screenshots on how to register in EdLink and for access to other resources, please visit the Department's [EdLink Support](#) page.

#### **REMINDER: Child Care Criminal Background Check (CCCBC) 5-Year Renewal and Fingerprint Vendor Transition**

Child Care Criminal Background Check determinations began expiring in March 2023. Providers and applicants who were fingerprinted in 2018 are contacted via email to initiate the fingerprinting renewal process within 90 days of the CCCBC determination expiration date. The renewal process must be initiated by the provider, through the LDOE CCCBC system.

Providers should ensure rosters are up-to-date, with all current employees listed, or providers will not receive an email notification to initiate the renewal application for employees. CCCBC determinations will expire if not renewed in time. As a reminder, fingerprint resubmission is required for renewal applications. A hard identification card, such as a state-issued driver's license or state identification card, is required to submit fingerprints; LA Wallet or a digital driver's license is not acceptable.

In addition to providers monitoring all staff members' expiration dates to ensure timely renewal, please also remind therapists, contractors, and other recurring visitors to renew CCCBCs in a timely manner in order to provide continued services and notify visitors about the new fingerprinting vendor and new fingerprinting sites.

To prevent delays in the processing of Child Care Criminal Background applications, please follow the steps below, in the following order:

1. Create a new hire or renewal application in the [CCCBC System](#)
2. Verify the applicant's email address is correct and matches the email used for the CCCBC application
3. Upload
  - a. a current [initial consent and disclosure form](#) and
  - b. valid driver's license in the CCCBC System
4. The applicant will then receive an email containing a link from IDEMIA to pre-enroll and schedule a fingerprinting appointment.

The provider and applicant can view status updates in the CCCBC System. Note that CCCBCs cannot be processed until applications are submitted into the CCCBC System and fingerprints are submitted.

Note that on Monday, May 8, 2023, fingerprinting for the CCCBC system transitioned from fingerprint vendor Gemalto to IDEMIA. The new fingerprinting vendor, IDEMIA, offers two payment options: payment at the time of service by credit card, business check, or money order made payable to IDEMIA, or “No Charge Authorization Codes” (NCACs), also referred to as coupon codes. Please note that NCACs are no longer entered when scheduling appointments online. Instead, applicants using NCACs are now required to bring their codes with them to their fingerprinting appointment.

Please view the [detailed instructions](#) to create a No Charge Authorization Code account. NCAC account setup may take up to a week for processing. Completed Authorization forms should be faxed to 952-945-3326 or e-mailed to [LAUEPACCOUNTS@US.IDEMIA.com](mailto:LAUEPACCOUNTS@US.IDEMIA.com). Cash is **not** an acceptable payment option.

Please view a list of [current fingerprinting locations](#); this list will be updated as new sites are added. The following additional fingerprint sites have gone, or are scheduled to go, live in recent and coming weeks:

- Webster Parish Sheriff (Minden) – August 2
- Vernon Parish Sheriff (Leesville) – August 3
- City of Natchitoches-Early Childhood Office – August 10
- Lafourche Parish Sheriff (Thibodaux) – August 17
- West Baton Rouge (Port Allen) – August 25
- Vermilion (Abbeville), Lafourche (Cut Off), St. Helena (Greensburg), LaSalle (Jena), Jackson (Jonesboro), Lincoln (Ruston), St. Martin (St. Martinville) – tentative dates will be available soon

Fees for fingerprinting services going forward are as follows:

- State and Federal Livescan: \$55.75 (\$60.75 if the site selected for appointment is a Sheriff’s Office)
- State and Federal Hard Version Fingerprint Card for former Louisiana Residents: \$55.00
- Former Louisiana Residents Livescan: Same as above, with an additional \$39.99 convenience fee

To prevent issues scheduling fingerprinting appointments, please follow the steps below:

1. Verify the applicant's email address is correct and matches the email used for the CCCBC application.
2. Instruct applicants to view their junk mail for emails from [no-reply@uemail.identogo.com](mailto:no-reply@uemail.identogo.com).
3. In the event the applicant does not have access to the email containing the link from IDEMIA to schedule an appointment, visit: <https://uenroll.identogo.com/workflows/27N4H8>.
4. Instruct the applicant to pre-enroll using their information exactly as it appears in the CCCBC application.

Child Care Criminal Background Check will host a webinar to provide instructions for the CCCBC renewal process, scheduling fingerprinting appointments, and troubleshooting tips.

<b>Webinar Date/Time:</b>	Thursday, August 17 at 12:00 p.m.
<b>Webinar Link:</b>	<a href="https://ldoe.zoom.us/j/92818698457?">https://ldoe.zoom.us/j/92818698457?</a>
<b>Phone Number:</b>	1-312-626-6799
<b>Meeting ID:</b>	928 1869 8457
<b>Passcode:</b>	420380

Contact the CCCBC team with any questions or for assistance by emailing [LDECCCBCprocessing@la.gov](mailto:LDECCCBCprocessing@la.gov). For IDEMIA finance and NCAC questions, contact 877-512-6962, or for UEID and scheduling assistance, contact 844-539-5543.

## UPDATES FOR DIRECTORS

### NEW: Monthly Office Hours for New Directors

Every month the LDOE team holds a webinar that focuses on a topic related to early childhood quality while also helping to expand directors' network of peers. Office hours are targeted towards new directors. Come learn about Type III requirements, connect with other directors, and stay up-to-date with upcoming events and deadlines.

This month's topic is "Understanding the School Readiness Tax Credits." Participants will gain a better understanding of how to improve their learning and the benefits of the tax credits for businesses, teachers and families.

<b>Webinar Date/Time:</b>	Friday, August 25 at 12:00 p.m.
<b>Webinar Link:</b>	<a href="https://ldoe.zoom.us/j/92700204655">https://ldoe.zoom.us/j/92700204655</a>
<b>Webinar Phone Number:</b>	1-470-381-2552
<b>Meeting ID:</b>	927 0020 4655
<b>Passcode:</b>	212827

Contact [tella.henderson@la.gov](mailto:tella.henderson@la.gov) with any questions.

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## UPDATES FOR COMMUNITY NETWORK LEAD AGENCIES

### NEW: Weekly Office Hours Webinar for Community Network Lead Agencies

The Early Childhood team hosts Office Hours most Tuesdays at 3 p.m. for Community Network Lead Agency contacts. The purpose of these webinars is to provide updates and answer questions for Community Network Lead Agencies. Presentations from previous Community Network Lead Agency Office Hours are located in the [Community Network Lead Agency Library](#).

The upcoming schedule for weekly webinars for Community Network Lead Agencies can be found below:

- August 15: Early Childhood Updates
- August 22: Early Childhood Updates
- August 29: Coordinated Observation Plan
- September 5: No Office Hours due to the Labor Day Holiday

Note that topics are subject to change. Contact [devon.camarota@la.gov](mailto:devon.camarota@la.gov) with any questions.

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## CONTACT US



- For questions regarding licensing or child health and safety, please contact [LDElicensing@la.gov](mailto:LDElicensing@la.gov).
- For questions regarding community network lead agencies, please contact [leadagencysupport@la.gov](mailto:leadagencysupport@la.gov).
- For all questions regarding child care criminal background check processing, please contact [LDEccbcprocessing@la.gov](mailto:LDEccbcprocessing@la.gov).
- For all other questions regarding early childhood, please contact [earlychildhood@la.gov](mailto:earlychildhood@la.gov).

### Subscribe to Our Monthly Newsletter by Completing this Form

The Early Childhood Newsletter is released as a monthly edition. To ensure all subscribers are current, please complete this [form](#) in order to receive our next monthly edition. Please also send this [form](#) to stakeholders who can register as new subscribers.