Information on Resetting Passwords

1. If you need support with signing into the LEADS Portal, please see the following directions:
   a. If you cannot remember your password or your password has expired, use this link to change your password: https://password.doe.louisiana.gov
   b. Please remember to turn off pop-up blockers when trying to access the LEADS portal. http://www.wikihow.com/Disable-Popup-Blockers

2. If you need support with signing into the FTP Portal, please see the following directions:
   a. Here is the link to login: https://sftp.doe.louisiana.gov/thinclient/
   b. Username: SITECODE@nonpublic   Ex. (999999@nonpublic)
   c. Password: LA!SITECODE          Ex. (LA!999999)
   d. You will be prompted to create a new password

*If the password provided does not work, please check in with your administrative team to determine if someone else has already modified the password prior to reaching out to the department.

*When sending an email for account unlocks, please include your username in your email requests.

*Please send all requests to Studentscholarships@la.gov.*